

Welcome to Münster!



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Rectorate

International Office – Welcome Centre

Contact:

Maria Homeyer

Carmen Fleischmann

[https://www.uni-](https://www.uni-muenster.de/forschung/en/forschende/welcome-centre/index.html)

[muenster.de/forschung/en/forschende/welcome-centre/index.html](https://www.uni-muenster.de/forschung/en/forschende/welcome-centre/index.html)

**Dear guesthouse residents,
the University of Münster welcomes you to its guesthouse.**

The **Welcome Centre** provides services for international academics and their host institutes. We support visiting academics and their families in managing their stay in Münster.

We wish you a pleasant stay!

Local Support

If you have any questions about your stay at the guesthouse, please contact Ms. Carmen Fleischmann or Mr. Hendrik Steinbach.

Administration and Support in the guesthouses

- **Ms. Carmen Fleischmann**
Alexander-von-Humboldt-Haus
Hüfferstraße 61
48149 Münster
Ph: +49-251-83-39951
Mail: carmen.fleischmann@uni-muenster.de

- **Mr. Hendrik Steinbach**
- **Ms. Carla Masella**
Alexander-von-Humboldt-Haus
Hüfferstraße 61
48149 Münster

Mail: guesthouse.support@uni-muenster.de

Office hours:

Monday 09:00 – 10:30

Thursday 14:30 – 15:30

Friday 09:00 – 10:30

Coordination/ Advisory

Head of Welcome Centre

- **Ms. Maria Homeyer**
Welcome Centre
Hüfferstraße 61
48149 Münster

Ph: +49-251-83-22600 / -39949
Mail: maria.homeyer@uni-muenster.de

Concerning further information about e.g. childcare or visa, Ms. Audrey Busch at the Welcome Centre is happy to attend you.

Advice & support for international academics

- **Ms. Audrey Busch**
- **Dr. Christina Uhlenbrock-Brock**
Welcome Centre
Hüfferstraße 61
48149 Münster
Ph: +49-251-83-39953
Mail: welcome.centre@uni-muenster.de

Useful Information

HEALTH

Medical Care

- Weekends and holidays:
Ph: +49-116 117

Pharmacies

- Behring-Apotheke
Greverer Straße 169
Ph: +49-251-278240
- Jahreszeiten-Apotheke
Catharina-Müller-Straße 2
Ph: +49-251-270502 7

Emergency Numbers

- **Police**
Ph: 110
- **Fire Department and Ambulance**
Ph: 112

German Railways

Service Hotline: +49-180-5996633
By pressing 11, you will be connected to an English-speaking serviceperson.
www.bahn.de

Bus lines to the centre

- Lines 6, 15, 16, R51
- To city centre: Greverer Straße
- From city centre: Jahnstraße
www.stadtwerke-muenster.de/

Taxi

Ph: +49-251-60011
www.taxizentrale-muenster.de

Airport Münster Osnabrück (FMO)

Ph: +49-2571-3360
www.fmo.de

Airport Shuttle

Ph: +49-180-517011805171

MONEY

Nearest Bank

Volksbank Münster
Dorpatweg 10
Ph.: +49-251-5005010

University Pay Office

Röntgenstraße 17
Ground Floor, Room 05

Office Hours:

Mon, Thu: 09:00 - 12:00 a.m.
Ph.: +49-251-83-22126

Garbage Containers

Are located in the basement close to the exit/entrance (for the cars) of the parking garage. The entrance door can be opened with the apartment key.

- Paper: Blue container
- Plastics: Yellow container
- Waste: Black container
- Glass: York-Ring 25 (at the fire department)

Laundry

- WaschBar, Dorpatweg 4-6
Ph.: +49-251-3799875
- Delfin Wäscherei, Grevererstr. 62
Ph.: +49-251-2704704

Technical Emergencies

For technical emergencies after 4 pm, during the weekend and on holidays regarding the heating system, water supply or electricity in your apartment please contact the caretakers:

- Mr Gerding
Ph.: +49 175 4074685
- Mr Knop
Ph.: +49 177 5931653

You lost your key during the weekend or at night?

- Ph.: +49-251-83-33333

EVERYDAY LIFE

TRANSPORT

We wish you a pleasant stay in Münster!

KEY LOSS EMERGENCY

If you lose your apartment key or lock yourself out the apartment you can always try to contact guesthouse team first via guesthouse.support@uni-muenster.de or via phone (+49 251 8321520) which will be free of charge. We are available Monday to Friday between 8 am to 3 pm. After that times, on weekends and public holidays please use the following contact details:

Available by phone 24h (German only):

+49 251 – 971 22 – 0

Available by e-mail 24h:

nsl@wus-muenster.de

Please always mention your name, address/ house name, apartment number and your telephone number in the e-mail

If you use this service we will charge you 70€

Please note: In case of technical emergencies (e.g. no heating, no water, no electricity), please call the emergency hotline (no costs)

+49 251-83-33333

How to connect to your WiFi

Select WiFi
network



Enter
Password

- 1.** To access WLAN, simply dial up using the data noted directly on the modem:
 - a.** Connect to the WiFi that is mentioned on your apartment's modem.
 - b.** Type in the password, which can also be found on the modem.
- 2.** There is no need to set up a private profile anymore (as was previously necessary).
- 3.** In case of complaints, you may directly contact Vodafone on their hotline (0221 - 466 191 12). You only need the serial number and / or MAC address of the modem. A customer number is not required for this.

Dear guest,
please pay attention to the following issues:

Ventilation of the apartment in order to prevent mould infestation

To ensure good air circulation in all rooms, please open windows regularly to prevent mold growth. To do so please open windows and doors completely for minimum 5 minutes, two times a day.

We recommend ventilating the apartment at least twice a day, especially after every shower. When you see water on the window or on the glass of the front door, we would be grateful if you would wipe it off.

Deficient ventilation in your apartment can lead to **mould** on the walls, in particular during the winter months. This will have an impact on your health.

Installed smoke detector

A **smoke detector** was installed in your apartment. In case of a false alarm, to turn off the detector, **press the centre**.

Let us know if you have any questions:

guesthouse.support@uni-muenster.de

Hygiene of the fresh water

If you are not in the apartment for a longer period, please make sure to flush the tap in kitchen and bathroom to get fresh water in the pipes. This helps to prevent problems due to stagnant water.

Foreigners' Registration Office (Amt für Ausländerangelegenheiten)

Stadthaus 2
Ludgeriplatz 4
(entrance Südstraße)
48151 Münster

Postal address:
48127 Münster

Tel. +49 (0)2 51/ 4 92-36 36
Fax +49 (0)2 51/ 4 92-79 71

auslaenderamt@stadt-muenster.de

Office hours/ opening times:

Mondays to Fridays:
8 am – 12 pm

Thursdays:
3 pm – 6 pm

Bus numbers:

1, 2, 3, 7, 9, 10, 11,
12, 15, 16, 19 and 34

Bicycle rental

Radstation Münster Hundt KG

Berliner Platz 27a (am Hauptbahnhof)
48143 Münster

Tel. +49 (0)2 51/ 4 84 01 70
Fax +49 (0)2 51/ 4 84 01 77

www.radstation-ms.de

ADFC-Radstation Münster Arkaden

Königsstr. 7
48143 Münster

Tel. + 49 (0)2 51/ 7 03 67 90
Fax + 49 (0)2 51/ 7 03 67 91

E-mail: info@radstation-ms-arkaden.de

Swapfiets Münster

Aegidiistraße 46
48143 Münster

Tel. +49 322 210 98 175

<https://swapfiets.de/en/>

TV/Radio licence fee



Dear Guest,

If you receive a letter from **ARD ZDF Deutschlandradio Beitragsservice**, please do not respond to it, but bring the letter (including the answer envelope) to Ms. Fleischmann's office (Hüfferstraße 61). You can also send it per Hauspost from your institute. As a guest in one of our guesthouses, you don't have to pay the "Rundfunkgebühr", because it is already included in your rent.

IMPORTANT: This English-language version of a rental contract has been drawn up in order to help you understand the contents of the German original. However, only the German contract is legally binding.

Apartment No.: _____

(Please use in correspondence)

**Rental Contract for a Guest Apartment at the
Germania-Campus, Dorpatweg __ , 48149 Münster**

The Federal State of North Rhine-Westphalia, represented by the University of Münster in turn represented by the Rector, Schlossplatz 2, 48149 Münster

hereafter "Landlord"

and

hereafter "Tenant"

enter into the rental contract stated below:

§ 1

Scope of Contract

- (1) The Landlord provides the Tenant with apartment no. _____ (28 m²) at the Germania Campus in Münster, Dorpatweg 4-6 , for residential purposes only
- (2) The apartment consists of:
 - 1 room, 1 balcony
 - 1 kitchenette
 - 1 shower and toilet

The apartment has cable TV and an internet/phone connection.

- (3) The Tenant is not permitted to sub-let the apartment.
- (4) **All guest apartments at the University of Münster are non-smoking.**
- (5) The Tenant receives the following keys:
 - 1 Apartment key no. _____
 - 1 Mailbox key

IMPORTANT: This English-language version of a rental contract has been drawn up in order to help you understand the contents of the German original. However, only the German contract is legally binding.

§ 2

Length and Ending of Rental Period

- (1) The Tenant is aware of the fact that the apartment serves as a furnished guest apartment especially meant to be used by foreign guests of the University of Münster. Therefore, the length of the rental period cannot exceed the time span during which the Tenant is a guest at the University of Münster.
- (2) The contract comes into effect on _____ and ends on _____ thereby allowing the University of Münster to provide other foreign guests with accommodation.
- (3) During this time, the Tenant can end the contract giving 4 weeks prior written notice. The contract can end on either the 15th or the last day of a month.
- (4) If the apartment can be let to another person before the 4 weeks are over, it is also possible to agree on a different time frame for the ending of the contract.
- (5) Regardless of any other agreements, the Landlord has the right to end the contract without notice – within statutory regulations – if the Tenant does not fulfill his or her contractual obligations (for example, by not paying the full rent on time or by displaying considerable anti-social behavior, by using the apartment for purposes other than those stipulated in this contract, or by allowing a third party the use of the apartment without permission to do so).
- (6) A renewal of this contract is generally possible, as long as the house is not fully occupied. The maximum rental period is one year, however.

§ 3

Rent, Costs for Utilities and Additional Services

- (1) The monthly rent is _____ **EUR including additional costs, plus a monthly _____ EUR internet connection fee.**

A final cleaning fee of 35,00 EUR has to be paid with the last rent.

The monthly rent is to be paid in advance at the beginning of each month no later than by the 3rd day of the month. This payment can be made in cash or via Maestro card, ec card, or credit card at the Universitätskasse Münster, Röntgenstraße 17, Room 05, on Mondays and Thursdays between 9.00 and 12.00, or the amount can be transferred to the University bank account: Universitätskasse Münster IBAN: DE 22300 5000 000 000 66027, BIC: WELADEDDE. In all cases, the Tenant must state the apartment number and that the sum is to be used as “Miete Gästewohnung”.

IMPORTANT: This English-language version of a rental contract has been drawn up in order to help you understand the contents of the German original. However, only the German contract is legally binding.

§ 4

Use of the Apartment Rooms

- (1) The Tenant undertakes to treat the apartment and the furnishings as well as all communal facilities with care and keep them in good condition, in particular with regard to sufficient heating and ventilation.
- (2) The Tenant is not permitted to use the apartment for any other purposes than those described in this contract. Subletting the apartment or single rooms is forbidden.
- (3) The keeping of animals is allowed only with written permission from the Landlord.

§ 5

Maintenance, Repairs, and Liability for Damage

- (1) During the rental period, the Landlord will pay for all minor repairs unless these are necessary because the Tenant used the apartment in a way not permitted by this contract.
- (2) The Tenant is obliged to inform the Landlord immediately if the apartment is damaged in any way. If the Tenant loses any keys, is responsible for any damage to the apartment (including broken windows and damage to the furnishings) or loses any pieces of furnishing or other objects, the Tenant is obliged to pay for all costs.
- (3) Once he/she has moved in, the Tenant will be held liable for all damage-caused by him/herself, by family members, visitors, maid or similar persons, in particular for damage caused by lack of care concerning water pipes, electrical wiring, toilets and heating system. This includes damage caused by open windows and doors.
- (4) In the case of damage, the Tenant will have to prove that he/she was not responsible for causing it; the burden of proof will lie with the Tenant.

§ 6

Landlord's Access to the Apartment Rooms

The Landlord or his representatives have the right to enter the apartment rooms during normal daytime hours; the Landlord is obliged to announce such a visit to the Tenant.

IMPORTANT: This English-language version of a rental contract has been drawn up in order to help you understand the contents of the German original. However, only the German contract is legally binding.

§ 7

End of Rental Period

- (1) At the end of the rental period, the Tenant is obliged to hand over the apartment rooms together with all furnishings, appliances, and keys in the condition described in this contract.
- (2) On departure of the Tenant, the apartment will be inspected by the Building Administrator. Should the apartment be extremely dirty, the Tenant will have to pay for the final cleaning.

§ 8

Modifications and Additions

Later modifications and additions affecting this rental contract will only come into effect if presented in written form.

Regarding all aspects not covered by this contract, the usual statutory regulations apply.

Münster

Münster

Date: _____

Date: _____

University of Münster

the Chancellor on behalf of the Rector

pp _____

(Landlord)

(Tenant)

Departure

If you know the exact date of your departure already, please advise us. We also need to make an appointment for the apartment check-out the last working day before you leave. Therefore please suggest a date and time.

Please make sure that you paid the total of your rent.

Furthermore I would like to ask you to carry out the following procedures on the day of your departure:

- leave the keys on the desk in your apartment
- close the windows and turn off the heater
- put the sheets and towels on the floor
- sweep the apartment
- If you have items that you cannot take back to your home country and don't want to throw away, please ask your neighbors or someone from the office if they could use them.

Please do not leave food, empty bottles or waste in your apartment.

Please leave the apartment until 10 am, if you leave on the 15th or the last day of the month.

In case you forget something accidentally inside the apartment, we are going to contact your host institute.

Please also note the following suggestions:

Mail - Before you move out from the guesthouse you should request to forward your mail to your new postal address, so you can keep receiving letters and parcels without any problems. The Deutsche Post offers a form that you can fill in on this website:

<https://www.efiliale.de/efiliale/nachsenden-lagern/nachsendeservice.jsp>

If you don't carry out this application, your mail will be returned to the Deutsche Post with the note "Addressee moved". In any case, please remember to inform the senders of the forwarded mail about your new address.

Cancellation of registration at the Stadt Münster

If you are registered at the municipality (Stadt Münster), do not forget to cancel your residence: [http://www.stadt-](http://www.stadt-muenster.de/buergerservice/meldeangelegenheiten/abmeldung.html)

[muenster.de/buergerservice/meldeangelegenheiten/abmeldung.html](http://www.stadt-muenster.de/buergerservice/meldeangelegenheiten/abmeldung.html)

The form "Wohnungsgeberbestätigung", which you need to request your residence can be retrieved in our office on demand.

Sent the documents by Post to the address of the townhall:

Stadt Münster
Amt für Bürger- und Ratsservice
48127 Münster

Use of your data - We have saved the data that you indicated for your registration at our guesthouse for the time of your stay. If you do not agree with a further use, please write an email to support.academics@uni-muenster.de. If you stay in Münster after leaving our guesthouse and if you would like to be informed per email about internal events as the "Monthly Academics", please let us know, too.

Useful applications



Fahrplan MS

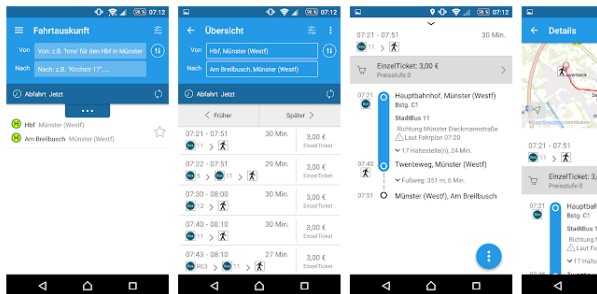
Stadtwerke Münster GmbH Reisen & Lokales

★★★★★ 876

USK ab 0 Jahren

Zur Wunschliste hinzufügen

Installieren



When exactly does the bus depart? Is it too late or on time? Timetable MS knows the answer. The convenient timetable App Stadtwerke Münster is the timetable for mobile smartphones. Displayed is the exit for the city of Münster in real time. For example, for the nearest bus stop from their own location.



münster:app - Fahrplanauskunft & mehr für Münster

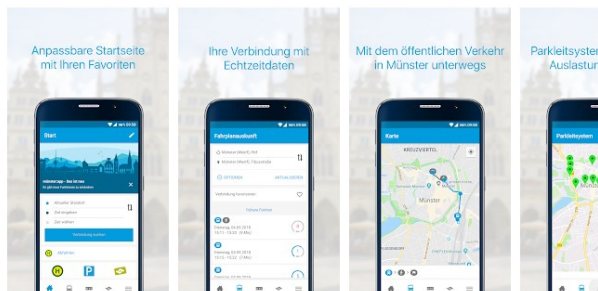
Stadtwerke Münster GmbH Reisen & Lokales

★★★★★ 291

USK ab 0 Jahren

Zur Wunschliste hinzufügen

Installieren



The Münster: app that makes life easier in Münster. Transport links, parking capacities, Münster services for citizens and tourists, pharmacies emergency services, construction sites - all the information at hand in one app.

When comes the next bus?
When do I put out the garbage?
Where can I find a parking space?

Useful links

University of Münster

<http://www.uni-muenster.de>

International Office

<http://www.uni-muenster.de/InternationalOffice>

City of Münster

<http://www.muenster.de>

Busses & timetables Münster

<https://www.stadtwerke-muenster.de>

German Railways

<http://www.bahn.de>

Intercity Bus

<https://www.flixbus.de/>

Airport Münster Osnabrück (FMO)

<http://www.flughafen-fmo.de>

Bicycle rental

<http://www.radstation-ms.de>

<https://swapfiets.de/en/>

Sale of used bicycles (once monthly)

<http://fietsenboerse.de/muenster/>

Münster Information:

Heinrich-Brüning-Str. 9
48143 Münster
Mo - Fr 10 - 18 Uhr,
Sa 10 - 13 Uhr
Tel. 0049 (0)251 - 492 - 2710
Fax 0049 (0)251 - 492 - 7743
info@stadt-muenster.de

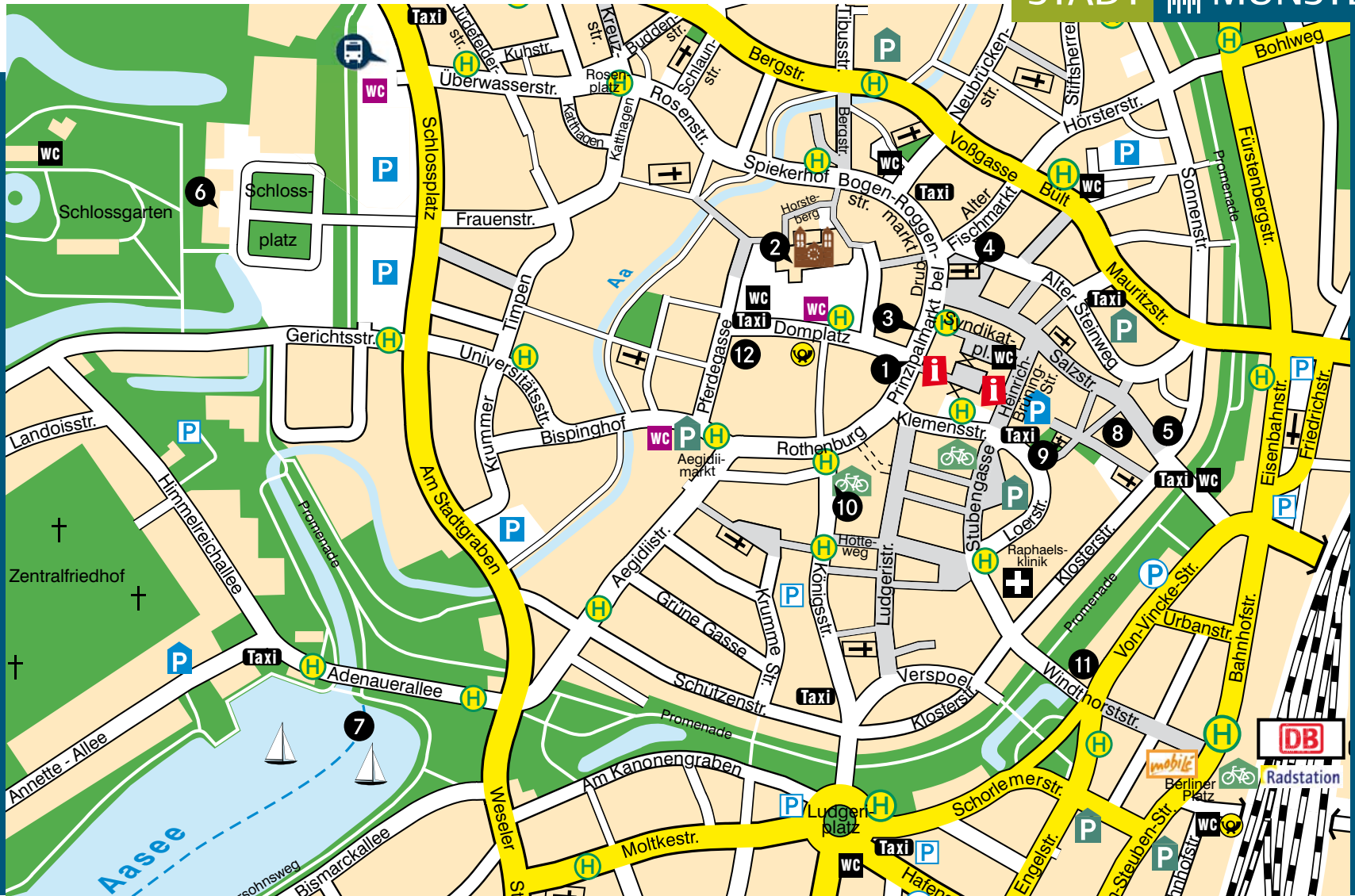
Information**im Historischen Rathaus:**

Prinzipalmarkt 10
48143 Münster
Di - Fr 10 - 17 Uhr,
Sa, So, feiertags 10 - 16 Uhr
Tel. 0049 (0)251 - 492 - 2724
friedenssaal@stadt-muenster.de

www.tourismus.muenster.de



Fotos: Air-Klick (1/3), E. Deiters-Keul (12),
R. Emmerich (4/5/7), Münster Marketing
(2/6), Presseamt Münster/ B. Fischer (10)
/A. Klausner (9), D. Wirlitsch (8/11)



1
Historisches
Rathaus (Historic
Town Hall)



2
St. Paulus-Dom
(Cathedral)



3
Prinzipalmarkt



4
St. Lamberti
(Church)



5
Stadtmuseum



6
Schloss
(Residence)



7
Aasee



8
Erbdrostenhof



9
Clemenskirche
(Church)



10
Kunstmuseum
Pablo Picasso



11
Museum
für Lackkunst



12
LWL-Museum für
Kunst und Kultur

über Steinfurter Straße

BAB 1 Osnabrück/Bremen
Münster Nord (77)
MS-Nienberge
B 54 Gronau, Niederlande
MÜNSTER OSNABRÜCK
INTERNATIONAL AIRPORT

- Parkplatz
- Parkplatz mit geringerer Kapazität
- Parkhaus
- Parkhaus mit Behindertenparkplatz (kostenpflichtig)
- Park + Ride-Parkplatz
- Reisebusparkplatz
- Haltestelle für Reisebusse (nur Ein- und Ausstieg)
- Fernbushaltestelle
- Bushaltestelle
- Taxi-Haltestelle
- Tourist-Information
- Krankenhaus
- Barrierefreie, öffentliche Toilette
- Öffentliche Toilette
- Radstation mit Fahrradvermietung
- Campingplatz
- Post
- St.-Paulus-Dom
- Fußgängerzone
- Umweltzone

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Grafik: Vermessungs- und Katasteramt



MÜNSTER FÜR JEDEN

MÜNSTER SOUVENIRS

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www.muenster-souvenirs.de

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Hop-Off

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www.k3.de

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oder per Fax unter (02 51) 4 84 01 77

Mo - Fr 5.30 - 23.00 Uhr · Sa/So 7.00 - 23.00 Uhr
Berliner Platz 27a · 48143 Münster · www.radstation-ms.de

Welcome Willkommen

Thank you for separating your waste and disposing of it correctly.



awm Saubere Lösung

Bio-waste

Collection: every week
refer to the disposal calendar



These come in the brown bin:

Flowers
Bread and cake
Egg-shells and bones
Fish and meat (cooked)
Cheese and cold meats
compostible waste
(e.g. fruit bags, paper handkerchiefs and napkins)

Fruit
Vegetables and salad
Food left-overs
Tee bags and coffee filters

These do not belong there:

Potting soil
Woody waste
Cat litter
Plastic bags
Straw



Recovered Paper and Cardboard

Collection: every 14 days
refer to the disposal calendar



These come in the blue bin:

Cardboard files
Paper and envelopes
Books and booklets
Computer paper
Egg-boxes and folding boxes

Wrapping papers
Catalogues and brochures
Boxes
Packing paper and corrugated cardboard
Magazines and newspapers

These do not belong there:

Photographs
Drinks packaging
Wallpaper



Yellow Sack

Collection: every 14 days
refer to the disposal calendar
Toll-free hotline about the yellow sack:
0800/1223255



These come in the yellow sack:

Aluminium foil
Wrapping foil
Drinks packaging
Yoghurt pot
Cans
Margarine tubs
Fruit and vegetable nets

Screw-on caps and crown caps
Shampoo bottles
Washing-up liquid bottles
Polystyrene
Metal, plastic and
composites packaging
Toothpaste tubes

These do not belong there:

Glass
Paper
Toys
Pots and pans
Nappies



Residual Waste

Collection: every 14 days
refer to the disposal calendar



These are for the grey bin:

Ash and sweepings
Sanitary towels and tampons
Baking paper
Felt-tip pens and ball point pens
Residual fish and meat (raw)
Gypsum and rubber
Electric bulbs
Cat litter and bird sand
Ceramic and porcelain
Candles
Adhesive labels
condoms
Cleansing tissue
Leather cuttings
Plaster and dressing materials
Cleaning cloths
Vacuum cleaner bag

Stockings
Wallpaper
Nappies
Cotton wool
Toothbrushes
Cigarette ends and ash

These do not belong there:

Rubble and stones
Electrical appliances
Problem waste

Recovered Glass

Disposal times:
Mon. - Sat. 7.00 a.m. - 8.00 p.m.
Locations: Telephone 02 51/60 52-53



These are for the recovered glass container:

(Sorted into white and coloured glass)

empty glass bottles (without caps)
empty glass receptacles (e.g. large pickled cucumber jars)



These do not belong there:

Fireproof glass
Window panes
Glass bricks
large glasses -> recycling centre
full bottles

Bulky Waste

Collection: 1 x per month
(Only for private households)

My bulky waste collection
appointment under telephone
02 51/60 52-53



These can be placed at the roadside

Furniture and household:
Beds, mattresses and slatted bases
Ironing boards and brooms
Three-piece suite
Pets' cages
Prams and pushchairs
Suitcases (empty)
Ladders
Cupboards and shelving
Armchairs, couches, tables and chairs
Pieces of sporting equipments
Carpets/floor coverings
(rolled or bundled)
Clothes horses

Garden and Balcony:
Flower boxes, garden appliances
Garden waste (in municipal sacks)
Garden furniture
Shrub clippings (bundles)
Other Bulk Waste:
Bicycles (with "bulk waste" note)
Blinds and roller blinds (inside)

These will not be taken away:

Car parts
Bathtubs
Electrical Appliances
Mirrors
Lavatories

The pickup of large electrical appliances must be registered by card. AWM will then pick them up after an appointment has been made. Small electrical appliances should be taken to the recycling yard.

Used Clothing

Locations:
Waste telephone
02 51/60 52-53



These can be placed in the used clothing container:

Used clothing in sacks or bags
Bedclothes
Trousers
Jackets
Coats
Bed coverings
Pullover
Shoes (in pairs)
Table-cloths

These do not belong there:

Residual waste
Other waste

Organic Waste

Collection:
1 x per month with
bulky waste

My bulky waste collection
appointment under telephone
02 51/60 52-53



These come in the garden waste sack:

Garden and organic waste
(in municipal sacks)
Foliage and plants
Lawn clippings
Shrub clippings (bundled)

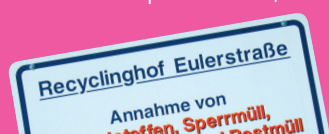
max. 25 kg

These do not belong there:

Logs
Roots

Problem Waste and Pollutants

Times for handing-in at and locations of the 10 recycling centres:
Waste telephone 02 51/60 52-53



These are for the recycling centre:

Used oil
Batteries
Chemicals
Paints and varnishes
Fluorescent tubes
Medication
Pesticides and poisons
Cleaning agents

Edible oils
Aerosols

These will not be accepted:

Infectious waste
Radioactive waste
Explosives and munition

Thank you!
Danke!

More questions?
Waste telephone 02 51/60 52-53
www.awm.muenster.de

Herausgeberin
Stadt Münster
Presse- und Informationsamt
Abfallwirtschaftsbetriebe Münster
Rösnerstraße 10
48155 Münster
Mai 2017

awm Saubere Lösung

Hausordnung Germania Campus

Vorbemerkung

Die Hausordnung soll ein friedliches und reibungsloses Zusammenleben der Mieter, die allgemeine Ordnung und Sicherheit und den Schutz des Gebäudes gewährleisten. Sie wird vom Mieter als rechtsverbindlicher Bestandteil des Mietvertrags anerkannt. Ein Verstoß gegen die Hausordnung ist ein vertragswidriger Gebrauch der Mietsache. Schwerwiegende Verstöße gegen die Hausordnung berechtigen den Vermieter zur fristlosen Kündigung des Mietverhältnisses. Der Mieter haftet für alle Schäden, die dem Vermieter durch Verletzung oder Nichtbeachtung der Hausordnung entstehen.

1. Gegenseitige Rücksichtnahme

1.1 Schutz vor Lärm

Unnötiger Lärm ist zu vermeiden. Ruhezeiten sind von 13.00 Uhr bis 15.00 Uhr und von 22.00 Uhr bis 7.00 Uhr. An Sonn- und Feiertagen sind die Ruhezeiten von 12.00 Uhr bis 15.00 Uhr und 18.00 Uhr bis 8.00 Uhr.

Während der Ruhezeiten ist das Musizieren und laute Singen in den Mieträumen nicht erlaubt. Fernseh-, Radio- und sonstige Tongeräte sind stets auf Zimmerlautstärke einzustellen. Diese Geräte dürfen nicht bei geöffnetem Fenster oder auf Balkonen, Loggien oder Terrassen betrieben werden.

Mit störenden Geräuschen verbundene hauswirtschaftliche und handwerkliche Arbeiten im Haus, auf dem Hof oder im Garten dürfen nur außerhalb der Ruhezeiten durchgeführt werden; das gilt insbesondere für das Teppichklopfen, Staubsaugen und Rasenmähen.

Soweit Spielplätze vorhanden sind, dürfen Kinder nur auf diesen Plätzen spielen. Ansonsten haben Eltern und Erziehungsberechtigte dafür zu sorgen, dass ihre Kinder und deren Spielkameraden auf die Bewohner Rücksicht nehmen. Lärmende Spiele, z.B. Fußballspiel, sind auf den unmittelbaren, an die Gebäude angrenzenden Freiflächen nicht gestattet. Das Spielen in Kellerräumen, Hausgängen, Fluren und Treppenhäusern ist ebenfalls untersagt.

Haus- und Wohnungstüren sind leise zu schließen. Gäste sind zur Nachtzeit leise zu verabschieden.

Mit Lärm verbundene Festlichkeiten, die sich über 22.00 Uhr hinaus erstrecken, müssen den betroffenen Hausbewohnern rechtzeitig angekündigt werden.

1.2 Schutz vor sonstigen Beeinträchtigungen

Das Anbringen von Blumenkästen an der Balkonbrüstung nach außen ist nicht zulässig. Sie müssen aus Sicherheitsgründen innerhalb der Balkonbrüstung angebracht werden. Beim Begießen der Blumen ist darauf zu achten, dass Bewohner in den darunterliegenden Etagen nicht beeinträchtigt werden.

Das Ausschütteln und Ausgießen aus Fenstern oder von Balkonen ist untersagt. Textilien und Schuhe dürfen nicht auf den Fenstersimsen, über den Balkonbrüstungen oder im Treppenhaus gereinigt werden.

Die Wohnung, insbesondere die Küche, darf nicht ins Treppenhaus entlüftet werden. Das Grillen mit festen oder flüssigen Brennstoffen ist auf Balkonen, Loggien, Terrassen und im Freien in unmittelbarer Nähe des Gebäudes nicht gestattet.

Soweit dem Mieter die Haustierhaltung erlaubt ist, hat er dafür zu sorgen, dass andere Bewohner durch die Tiere nicht belästigt werden und keine Sachschäden entstehen.

2. Schutz des Gebäudes

2.1 Brandschutz

Alle allgemeinen technischen und behördlichen Vorschriften, insbesondere die bau- und feuerpolizeilichen Bestimmungen über die Lagerung von feuergefährlichen bzw. brennbaren Stoffe sind zu beachten und einzuhalten. So ist nicht erlaubt:

offenes Licht und Rauchen im Keller;

das Lagern und Aufbewahren feuergefährlicher und leicht entzündlicher Stoffe im Keller.

2.2 Kälteschutz

Bei Frostgefahr hat der Mieter durch geeignete Maßnahmen das Einfrieren von Wasserleitungen zu verhindern; erforderlichenfalls hat der Mieter alle Heizkörper aufgedreht zu lassen; er hat dafür zu sorgen, dass entsprechende Frostschutzmaßnahmen auch während seiner Abwesenheit eingehalten werden. Keller- und Treppenhausfenster sind bei Kälte grundsätzlich geschlossen zu halten.

2.3 Lüftung

Die Mieträume sind ausreichend zu lüften (3 x täglich ca. 5 Minuten Stoßlüftung) insbesondere auch in der kalten Jahreszeit.

2.4 Anzeigepflicht

Schäden in der Wohnung, in den gemeinschaftlich genutzten Räumen und Anlagen oder am Haus sind dem Vermieter umgehend mitzuteilen. Bei unmittelbarer Gefahr für das Haus, dessen Bewohner oder Dritte hat der Mieter unverzüglich geeignete Maßnahmen zu ergreifen, wozu auch das Anbringen zweckentsprechender Warnzeichen gehört.

2.5 Haustür

Die Haustür ist ständig geschlossen zu halten.

2.6 Schlüssel

Bei längerer Abwesenheit hat der Mieter dafür zu sorgen, dass seine Wohnung im Notfall zur Verhütung bzw. Beseitigung von Schäden betreten werden kann.

Schlüsselverluste sind dem Vermieter unverzüglich zu melden.

2.7 Ungeziefer

Bei Auftreten von Ungeziefer in den Mieträumen hat der Mieter dieses auf seine Kosten zu beseitigen und den Vermieter davon zu unterrichten.

2.8 Pflege der Böden

Die Fußböden sind ordnungsgemäß zu behandeln und zu reinigen (s. Anlage 1)

2.9. Antennen

Das Anbringen von gesonderten Außenantennen, wie z.B. Einzel-Parabolantennen oder Funkamateur-Antennen, ist nicht gestattet.

2.10 Werbemaßnahmen

Werbeschilder oder Firmentafeln dürfen nur nicht angebracht werden.

3. Benutzung der gemeinschaftlichen Hausteile und -flächen

3.1 Lagern von Gegenständen und Abstellen von Fahrzeugen

Im Treppenhaus und in sonstigen gemeinschaftlich genutzten Räumen dürfen Gegenstände, z.B. Kinderwagen, nur mit Erlaubnis des Vermieters abgestellt werden. Kraftfahrzeuge, Fahrräder und Mopeds dürfen nur mit Genehmigung des Vermieters auf den von ihm angewiesenen Plätzen innerhalb oder außerhalb des Gebäudes abgestellt werden.

3.2 Personenaufzüge

Der Aufzug darf von Kleinkindern nur in Begleitung Erwachsener benutzt werden. Schwere Gegenstände dürfen nur befördert werden, wenn die zulässige Nutzlast des Aufzugs nicht überschritten wird.

4. Müllbeseitigung

Der Müll ist entsprechend den Vorschriften der Gemeinde zu entsorgen. Ist eine Mülltrennung vorgeschrieben, ist der Müll in die für die jeweilige Müllart vorgesehenen Behälter zu geben.

Sperrmüll ist gesondert entsprechend den Vorschriften der Gemeinden zu beseitigen. **Müll darf nicht über die WC-Anlage entsorgt werden, das gilt insbesondere für Gegenstände, die zu einer Verstopfung führen können. (Tampons, Binden etc.)**

5. Änderungen und Ergänzungen der Hausordnung

Der Vermieter darf die Hausordnung ändern und ergänzen, wenn hierfür ein Bedürfnis besteht, die Interessen der Bewohner angemessen berücksichtigt werden, der Grundsatz der Gleichbehandlung beachtet wird und die Rechte und Pflichten der Mieter nicht wesentlich verändert werden.

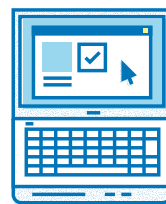


5 Steps to Clean Laundry

1 Sign up for free
via app or website



or

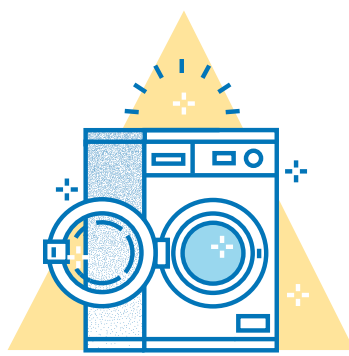


'WeWash' App

we-wash.com/en

2 Reserve your appliance
easily and conveniently

Simply check whether an appliance is available and reserve it – via the WeWash App or web app.



**No appliance available?
No problem!**

WeWash will let you know via push notification or e-mail as soon as an appliance is available.

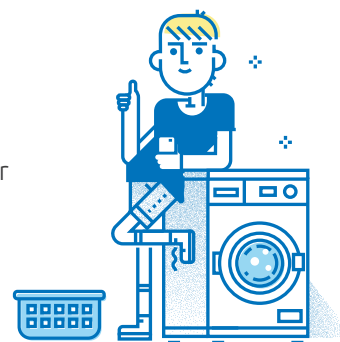


3 Washing
and drying

Everything else stays the same:
Select a program and start it.

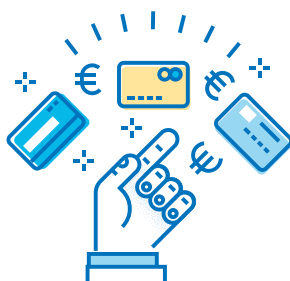
4 Always stay informed
and voilà!!

WeWash will inform you as soon as your laundry cycle is done. After that, you will have time to pick up your laundry before the appliance will be released for the next user.



5 Convenient, transparent
and digital payment

The respective amount for the laundry cycle will be invoiced either directly or later, depending on the payment method.



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In other EU countries, the UK and Switzerland the WeWash concept (developed by WeWash GmbH) is distributed via the local BSH network.

Questions? Contact us at support@we-wash.com

