

Welcome to Münster!



Index

1. Contact	2
2. Ventilation and smoke detection info	4
3. How to use WiFi Hotspot “GuestOnCampus”	5
4. Foreigner’s Registration Office	6
5. TV/Radio licence fee	7
6. Helpful information regarding the rental contract	8
7. Departure Information	11
8. Useful applications	12
9. Useful links	13
10. City map	14
11. Waste separation info	16
12. House Rules	17

Rectorate

International Office – Welcome Centre

Contact:

Maria Homeyer (Head of Welcome Centre)

Audrey Busch, Katy Krukar (Advisory and Support)

Carmen Fleischmann, Carla Masella, Hendrik Steinbach (Guesthouses)

<https://www.uni-muenster.de/forschung/en/forschende/welcome-centre/index.html>

Dear guesthouse residents, The University of Münster welcomes you to its guesthouses.

The **Welcome Centre** provides services for international academics and their host institutes. We support visiting academics and their families in managing their stay in Münster.

Local Support

If you have any questions about your stay at the guesthouse, please contact:

Administration and Support in the guesthouses

- **Ms. Carmen Fleischmann**
Alexander-von-Humboldt-Haus
Hüfferstraße 61
48149 Münster
Ph: +49-251-83-39951
Mail: carmen.fleischmann@uni-muenster.de
- **Mr. Hendrik Steinbach**
- **Ms. Carla Masella**
Alexander-von-Humboldt-Haus
Hüfferstraße 61
48149 Münster
Mail: guesthouse.support@uni-muenster.de

Office hours:

Monday 09:00 – 10:30
Thursday 14:30 – 15:30
Friday 09:00 – 10:30

Coordination / Advisory

Head of Welcome Centre

- **Ms. Maria Homeyer**
Welcome Centre
Hüfferstr. 61
48149 Münster
Ph: +49-251-83-22600 / -39949
Mail: maria.homeyer@uni-muenster.de

Concerning further information about e.g. childcare or visa, Ms. Audrey Busch at the Welcome Centre is happy to attend you.

Advice & support for international academics

- **Ms. Audrey Busch**
- **Dr. Christina Uhlenbrock-Kies**
Welcome Centre
Hüfferstraße 61
48149 Münster
Ph: +49-251-83-39953
Mail: welcome.centre@uni-muenster.de

Useful Information

HEALTH

Medical Care

- Monday to Friday:
Please ask Carmen Fleischmann
at the office of the Hausverwaltung.
- Weekends and Holidays:
Ph: +49-116 117

Pharmacy

Flora-Apotheke
Hittorfstraße 1
Ph: +49-251-845979

Emergency Numbers

- **Police**
Ph: 110
- **Fire Department and Ambulance**
Ph: 112

German Railways

Service Hotline: +49-180-5996633
By pressing 11, you will be connected to
an English-speaking serviceperson.
www.bahn.de

Bus

The nearest bus stop is at Hüfferstraße.
Lines 11, 12, 13, 14
www.stadtwerke-muenster.de/

Taxi

Ph: +49-251-60011
www.taxizentrale-muenster.de

Airport Münster Osnabrück (FMO)

Ph: +49-2571-3360
www.flughafen-fmo.de

Airport Shuttle

Ph: +49-180-517011805171

MONEY

Cash Machine

Hüfferstraße 54
You will find a cash machine at the entrance of
the supermarket opposite the parking lot of
the Alexander-von-Humboldt Haus.

University Pay Office

Röntgenstraße 17
Ground Floor, Room 05

Office Hours:

Mon, Thu: 09:00 - 12:00 a.m.
Ph: +49-251-83-22126

Technical emergencies

For technical emergencies after 4 pm, during
the weekend and on holidays regarding the
heating system, water supply or electricity in
your apartment please contact the technical
emergency service.
Ph: +49-251-83-33333

Daily Newspapers

You will find daily newspapers and
international press in the club lounge (first
floor of the Alexander von-Humboldt Haus).

Garbage Containers

- Glass: Hüfferstraße 41
- Plastics: Containers on every floor
- Organic: Brown containers, parking lot
- Waste: Black containers, parking lot
- Paper: Blue containers, parking lot

Laundry

There are washing machines, dryers, iron and
ironing board in the basement of both
guesthouses.

EVERYDAY LIFE

TRANSPORT

We wish you a pleasant stay in Münster!

KEY LOSS EMERGENCY

If you lose your apartment key or lock yourself out the apartment you can always try to contact guesthouse team first via guesthouse.support@uni-muenster.de or via phone (+49 251 8321520) which will be free of charge. We are available Monday to Friday between 8 am to 3 pm. After that times, on weekends and public holidays please use the following contact details:

Available by phone 24h (German only):
+49 251 – 971 22 – 0

Available by e-mail 24h:

nsl@wus-muenster.de

Please always mention your name, address/ house name, apartment number and your telephone number in the e-mail

If you use this service we will charge you 70€

Please note: In case of technical emergencies (e.g. no heating, no water, no electricity), please call the emergency hotline (no costs)
+49 251-83-33333

How to use the WiFi Hotspot „GuestOnCampus“



HOTSPLOTS Deutsch ▼

Universität Münster

Gratis WLAN

☒ Ich akzeptiere die [Nutzungsbedingungen](#) von HOTSPLOTS
Pro Kalendertag und Nutzer stehen Ihnen 1000 MB zur Verfügung.

kostenlos einloggen

[Impressum](#) [Datenschutz](#) [AGB](#)

You can use the WLAN hotspot (radio cell) „**GuestOnCampus**“ in every building of the university. Consequently, you can use “GuestOnCampus” in our guesthouses as well. There is **no password** required to use the service.

1 GB is available per terminal and per day for each user.

In order to use the hotspot you need to connect your device (mobile phone, computer, tablet, etc.) with the SSID “GuestOnCampus”. After that, you have to start your preferred web browser. When you start your browser (depending on your device also only when you call up a website), you will be automatically redirected to the login page:

After checking the terms of use (“Nutzungsbedingungen”), you can log in free of charge (“kostenlos einloggen”).

Please note, that the radio cell is **unencrypted** and the data traffic can therefore be intercepted. If you are a member of a university participating in the "eduroam", you should use the "eduroam" radio cell. As the University of Münster is participating, you can use the username and password you receive from your institute in order to connect with either “eduroam” or “uni-ms”.

Dear guest,
please pay attention to the following issues:

Ventilation of the apartment in order to prevent mould infestation

To ensure good air circulation in all rooms, please open windows regularly to prevent mold growth. To do so please open windows and doors completely for minimum 5 minutes, two times a day.

We recommend ventilating the apartment at least twice a day, especially after every shower. When you see water on the window or on the glass of the front door, we would be grateful if you would wipe it off.

Deficient ventilation in your apartment can lead to **mould** on the walls, in particular during the winter months. This will have an impact on your health.

Installed smoke detector

A **smoke detector** was installed in your apartment. In case of a false alarm, to turn off the detector, **press the centre**.

Let us know if you have any questions:

guesthouse.support@uni-muenster.de

Hygiene of the fresh water

If you are not in the apartment for a longer period, please make sure to flush the tap in kitchen and bathroom to get fresh water in the pipes. This helps to prevent problems due to stagnant water.

How to use the WiFi Hotspot „GuestOnCampus“



HOTSPLOTS Deutsch ▼

Universität Münster

Gratis WLAN

☒ Ich akzeptiere die [Nutzungsbedingungen](#) von HOTSPLOTS
Pro Kalendertag und Nutzer stehen Ihnen 1000 MB zur Verfügung.

kostenlos einloggen

[Impressum](#) [Datenschutz](#) [AGB](#)

You can use the WLAN hotspot (radio cell) „**GuestOnCampus**“ in every building of the university. Consequently, you can use “GuestOnCampus” in our guesthouses as well. There is **no password** required to use the service.

1 GB is available per terminal and per day for each user.

In order to use the hotspot you need to connect your device (mobile phone, computer, tablet, etc.) with the SSID “GuestOnCampus”. After that, you have to start your preferred web browser. When you start your browser (depending on your device also only when you call up a website), you will be automatically redirected to the login page:

After checking the terms of use (“Nutzungsbedingungen”), you can log in free of charge (“kostenlos einloggen”).

Please note, that the radio cell is **unencrypted** and the data traffic can therefore be intercepted. If you are a member of a university participating in the "eduroam", you should use the "eduroam" radio cell. As the University of Münster is participating, you can use the username and password you receive from your institute in order to connect with either “eduroam”.

Foreigners' Registration Office (Amt für Ausländerangelegenheiten)

Stadthaus 2
Ludgeriplatz 4
(entrance Südstraße)
48151 Münster

Postal address:
48127 Münster

Tel. +49 (0)2 51/ 4 92-36 36
Fax +49 (0)2 51/ 4 92-79 71

auslaenderamt@stadt-muenster.de

Office hours/ opening times:

Mondays to Fridays:
8 am – 12 pm

Thursdays:
3 pm – 6 pm

Bus numbers:

1, 2, 3, 7, 9, 10, 11,
12, 15, 16, 19 and 34

Bicycle rental

Radstation Münster Hundt KG

Berliner Platz 27a (am Hauptbahnhof)
48143 Münster

Tel. +49 (0)2 51/ 4 84 01 70
Fax +49 (0)2 51/ 4 84 01 77

www.radstation-ms.de

ADFC-Radstation Münster Arkaden

Königsstr. 7
48143 Münster

Tel. + 49 (0)2 51/ 7 03 67 90
Fax + 49 (0)2 51/ 7 03 67 91

E-mail: info@radstation-ms-arkaden.de

Swapfiets Münster

Aegidiistraße 46
48143 Münster

Tel. +49 322 210 98 175

<https://swapfiets.de/en/>

TV/Radio licence fee



Dear Guest,

If you receive a letter from **ARD ZDF Deutschlandradio Beitragsservice**, please do not respond to it, but bring the letter (including the answer envelope) to Ms. Fleischmann's office (Hüfferstraße 61). You can also send it per Hauspost from your institute. As a guest in one of our guesthouses, you don't have to pay the "Rundfunkgebühr", because it is already included in your rent.

IMPORTANT: This English-language version of a rental contract has been drawn up in order to help you understand the contents of the German original. However, only the German contract is legally binding.



**Universität
Münster**

Please sign and return one
copy to the guesthouse office

Apartment no. **Apartment no.**
(please include in all correspondence)

**Rental contract for guest accommodation at the
Europa Guesthouse, Hüfferstr. 61, 48149 Münster**

between the state of North Rhine-Westphalia, represented by the University of Münster, represented by its Rector, Schlossplatz 2, 48149 Münster

and

hereafter referred to as the “landlord”

Name

hereafter referred to as the “tenant”,

agree to conclude the following rental contract:

§ 1

Object of the contract

- (1) The landlord agrees to rent the apartment no: **number** located in the Europa Guesthouse, Hüfferstr. 61 under the conditions as specified in this rental contract for the purpose of accommodation by one person.
- (2) The apartment comprises:

- 1 room**
- 1 kitchen/ kitchenette**
- 1 shower and toilet**
- 1 balcony**

The apartment comes with Internet access and cable connection for radio and television reception.

- (3) **Smoking is prohibited in the guesthouse apartments.**
- (4) The tenant is free to use the common areas at his/her own risk. The times of usage are determined by the building management team. Further details are provided in the House Rules, which are part of this rental contract.
- (5) The tenant is given the following keys:
 - 1 key to the apartment
 - 1 key to the postbox
 - 1 key no. 51/club rooms

The tenant must replace any lost keys at his/her own expense.

- (6) The tenant is permitted to park his/her car in the parking area of the guesthouse insofar as space is available. The tenant is issued a parking permit for this purpose.

§ 2

Rental period and termination

- (1) The tenant is aware that the furnished apartment is offered to and intended for international researchers of the University of Münster. Therefore, it can only be used as accommodation for as long as the researcher is employed at the University of Münster. The tenant protection provisions (§ 549 (2) BGB) cease to apply upon termination of the rental contract.
- (2) The rental period begins on **Date from** (move-in after 4 pm) and ends on **Date to** (move-out by 10 am).
- (3) The tenant may terminate the contract within the first three working days of the respective month of termination. For termination to take effect at the middle of the month, the same advance notice of termination must be given, i.e. by the 18th working day of the prior month.
- (4) In accordance with legal regulations and irrespective of prior agreements, the landlord is permitted to terminate the rental contract for good cause and upon immediate effect (i.e. without advance notice) should the tenant violate his/her contractual obligations (e.g. failure to pay rent on time, serious disturbance of other tenants, non-permissible usage of apartment, unauthorised usage by third parties).
- (5) The rental period may be extended as long as capacities are available. However, extensions may not exceed more than one year in total so that other international guests of the University can be offered accommodation.

§ 3

Rental fee and utilities

- (1) The rental fee is **amount euros per month, which includes the cost of utilities**. Utilities include the cost of heating, water, electricity, final cleaning, Internet, cable TV, the radio licence fee and other service expenses.
- (2) Rent must be paid in advance by the 3rd working day of the month.

Reference no.: *number*

- Rent can be paid by credit card or EC debit card in person at the head office at Hüfferstr. 61, 48149 Münster.
- Payment with the corresponding reference number can also be made at the University Cash Office at Röntgenstr. 17, Rm. 05, Monday and Thursday from 9 am to 12 pm (cash, EC debit card, Maestro card or credit card).
- Payment can be made by electronic transfer with the corresponding reference number to the following account of the University Cash Office:

Universität Münster
IBAN: DE 22300 5000 000 000 660 27
BIC: WELADED

§ 4

Usage of the rental rooms

- (1) The tenant is obliged to engage with the other tenants in the guesthouse in a neighbourly manner and to exercise mutual respect.
- (2) A laundry and drying room is available for usage by the tenant for the duration of the rental contract. The terms of usage are provided in the corresponding User Regulations posted in the room. The cost of using this room is included in the monthly rental fee paid by the tenant.
- (3) The tenant is obliged to treat the rooms, furnishings and common rooms with care and ensure that the rented rooms are sufficiently heated and ventilated. Further details are provided in the House Rules, which are part of this rental contract.
- (4) The tenant may only use the apartment for the purposes specified in this rental contract. Subletting the apartment or individual rooms thereof is not permitted.
- (5) The tenant is not allowed to keep pets in the apartment.

§ 5

Maintenance, repairs and liability for damages

- (1) The landlord is responsible for carrying out cosmetic repairs for the duration of the contract, provided the damages were not caused by the impermissible use of the apartment.
- (2) The tenant is required to notify the landlord of any damages as soon as these are noticed. The tenant is liable for any damages he/she has caused after moving into the apartment. Upon returning the apartment to the landlord, the tenant is obliged to replace any missing furniture or furnishings at his/her own expense.
- (3) If damage occurs, the tenant is required to explain why he/she is/was not responsible for the damage.
- (4) The tenant is not permitted under any circumstances to renovate, build additions or installations, or make any alterations to the rental property.

§ 6

Entry to the rented rooms by the landlord

The landlord or his representatives are authorised to enter the rented rooms during regular working hours with prior notice. In cases of emergency, entry is permitted at any time and without prior notice.

§ 7

End of the rental period

- (1) At the end of the rental period, the tenant is obliged to hand over the rented rooms in a thoroughly cleaned condition, along with all rented furnishings, equipment and keys in a contractually compliant condition.
- (2) Any equipment or furnishings added by the tenant must be removed from the rooms at the end of the rental period. Any incidental damages to the rooms must be repaired at the tenant's expense.
- (3) The building supervisor inspects the apartment when the tenant moves out. If the apartment is left in an especially soiled condition, an additional lump-sum fee can be charged to the tenant for a final cleaning.

§ 8

Changes and additions to the rental contract

Any subsequent changes or additions to this rental contract are only valid upon written consent of both rental parties.

§ 9

Severability clause

Should individual provisions of this contract become ineffective or impracticable in part or whole on account of changes to laws or for other reasons, the remaining contractual provisions shall remain in effect and the validity of the contract shall remain unaffected. Those provisions which have been rendered ineffective or impracticable should be replaced by provisions which most closely serve the intention and purpose of the invalid provisions.

If the contract is found to be incomplete, any subsequent provisions which correspond to the intention and purpose of the contract are to be recognised as if they had been originally considered and agreed upon.

In all other cases, the corresponding legal provisions apply.

Münster, **date**
University of Münster
on behalf of the Rector

Münster, **date**

p.p.

.....
Landlord

.....
Tenant

Departure

If you know the exact date of your departure already, please advise us. We also need to make an appointment for the apartment check-out the last working day before you leave. Therefore please suggest a date and time.

Please make sure that you paid the total of your rent.

Furthermore I would like to ask you to carry out the following procedures on the day of your departure:

- leave the keys on the desk in your apartment
- close the windows and turn off the heater
- put the sheets and towels on the floor
- sweep the apartment
- If you have items that you cannot take back to your home country and don't want to throw away, please ask your neighbors or someone from the office if they could use them.

Please do not leave food, empty bottles or waste in your apartment.

Please leave the apartment until 10 am, if you leave on the 15th or the last day of the month.

In case you forget something accidentally inside the apartment, we are going to contact your host institute.

Please also note the following suggestions:

Mail - Before you move out from the guesthouse you should request to forward your mail to your new postal address, so you can keep receiving letters and parcels without any problems. The Deutsche Post offers a form that you can fill in on this website:

<https://www.efiliale.de/efiliale/nachsenden-lagern/nachsendeservice.jsp>

If you don't carry out this application, your mail will be returned to the Deutsche Post with the note "Addressee moved". In any case, please remember to inform the senders of the forwarded mail about your new address.

Cancellation of registration at the Stadt Münster

If you are registered at the municipality (Stadt Münster), do not forget to cancel your residence: [http://www.stadt-](http://www.stadt-muenster.de/buergerservice/meldeangelegenheiten/abmeldung.html)

[muenster.de/buergerservice/meldeangelegenheiten/abmeldung.html](http://www.stadt-muenster.de/buergerservice/meldeangelegenheiten/abmeldung.html)

The form "Wohnungsgeberbestätigung", which you need to request your residence can be retrieved in our office on demand.

Sent the documents by Post to the address of the townhall:

Stadt Münster
Amt für Bürger- und Ratsservice
48127 Münster

Use of your data - We have saved the data that you indicated for your registration at our guesthouse for the time of your stay. If you do not agree with a further use, please write an email to support.academics@uni-muenster.de. If you stay in Münster after leaving our guesthouse and if you would like to be informed per email about internal events as the "Monthly Academics", please let us know, too.

Useful applications



Fahrplan MS

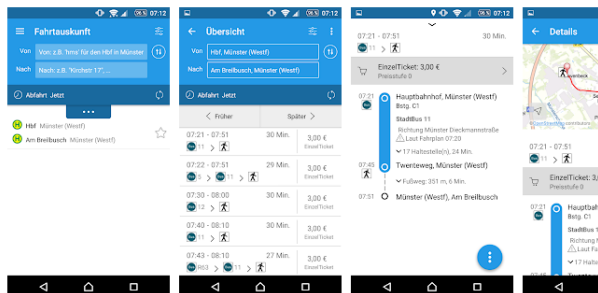
Stadtwerke Münster GmbH Reisen & Lokales

★★★★★ 876

USK ab 0 Jahren

Zur Wunschliste hinzufügen

Installieren



When exactly does the bus depart? Is it too late or on time? Timetable MS knows the answer. The convenient timetable App Stadtwerke Münster is the timetable for mobile smartphones. Displayed is the exit for the city of Münster in real time. For example, for the nearest bus stop from their own location.



münster:app - Fahrplanauskunft & mehr für Münster

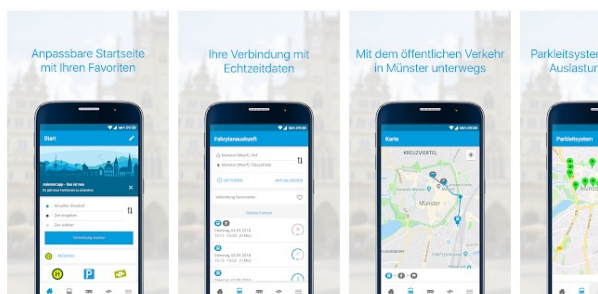
Stadtwerke Münster GmbH Reisen & Lokales

★★★★★ 291

USK ab 0 Jahren

Zur Wunschliste hinzufügen

Installieren



The Münster: app that makes life easier in Münster. Transport links, parking capacities, Münster services for citizens and tourists, pharmacies emergency services, construction sites - all the information at hand in one app.

When comes the next bus?
When do I put out the garbage?
Where can I find a parking space?

Useful links

University of Münster

<http://www.uni-muenster.de>

International Office

<http://www.uni-muenster.de/InternationalOffice>

City of Münster

<http://www.muenster.de>

Busses & timetables Münster

<https://www.stadtwerke-muenster.de>

German Railways

<http://www.bahn.de>

Intercity Bus

<https://www.flixbus.de/>

Airport Münster Osnabrück (FMO)

<http://www.flughafen-fmo.de>

Bicycle rental

<http://www.radstation-ms.de>

<https://swapfiets.de/en/>

Sale of used bicycles (once monthly)

<http://fietsenboerse.de/muenster/>

Münster Information:

Heinrich-Brüning-Str. 9
48143 Münster
Mo - Fr 10 - 18 Uhr,
Sa 10 - 13 Uhr
Tel. 0049 (0)251 - 492 - 2710
Fax 0049 (0)251 - 492 - 7743
info@stadt-muenster.de

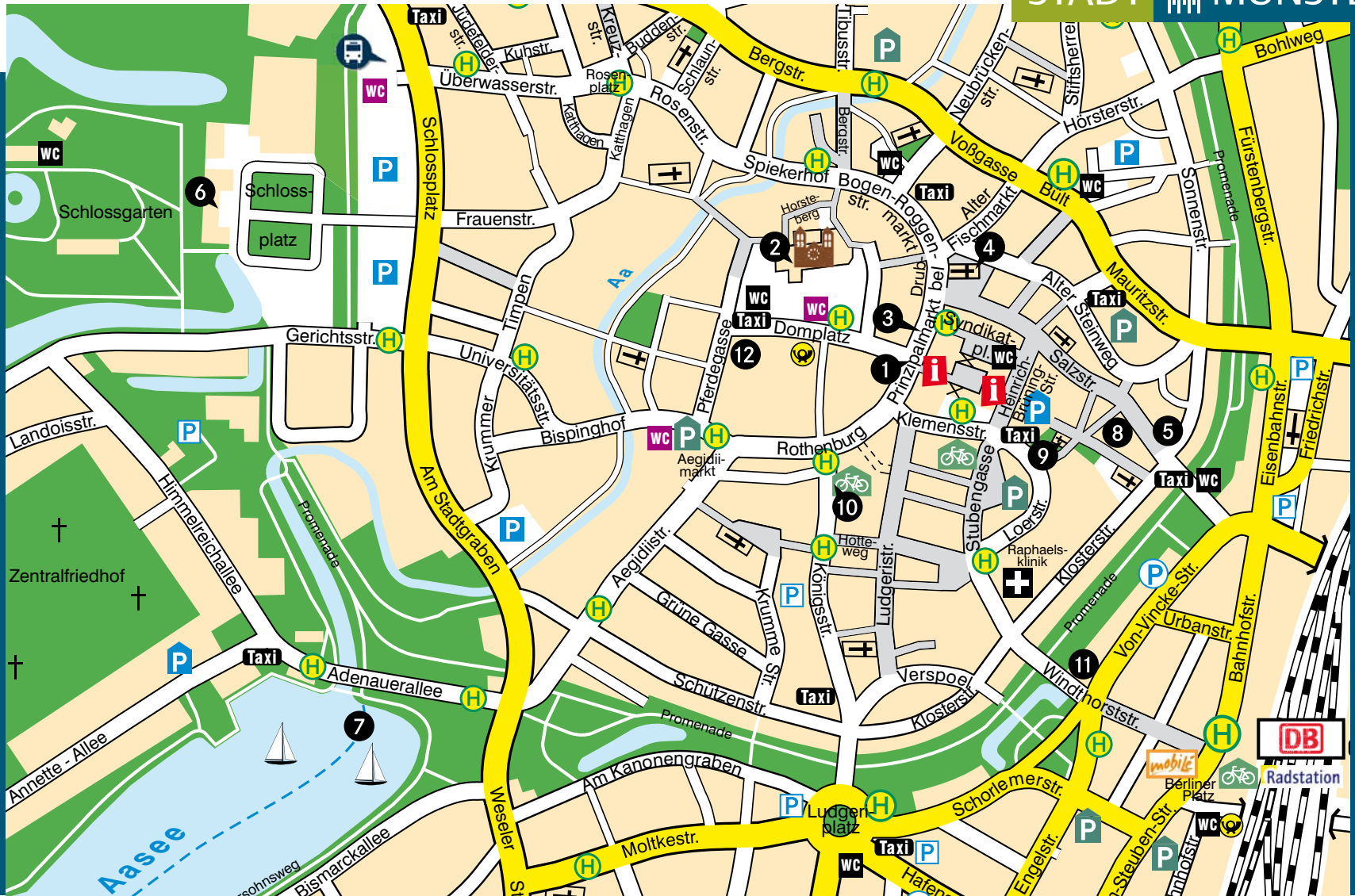
Information**im Historischen Rathaus:**

Prinzipalmarkt 10
48143 Münster
Di - Fr 10 - 17 Uhr,
Sa, So, feiertags 10 - 16 Uhr
Tel. 0049 (0)251 - 492 - 2724
friedenssaal@stadt-
muenster.de

www.tourismus.muenster.de



Fotos: Air-Klick (1/3), E. Deiters-Keul (12),
R. Emmerich (4/5/7), Münster Marketing
(2/6), Presseamt Münster/ B. Fischer (10)
/A. Klausner (9), D. Wirlitsch (8/11)



1
Historisches
Rathaus (Historic
Town Hall)



2
St. Paulus-Dom
(Cathedral)



3
Prinzipalmarkt



4
St. Lamberti
(Church)



5
Stadtmuseum



6
Schloss
(Residence)



7
Aasee



8
Erbdrostenhof



9
Clemenskirche
(Church)



10
Kunstmuseum
Pablo Picasso



11
Museum
für Lackkunst



12
LWL-Museum für
Kunst und Kultur

- Parkplatz
- Parkplatz mit geringerer Kapazität
- Parkhaus
- Parkhaus mit Behindertenparkplatz (kostenpflichtig)
- Park + Ride-Parkplatz
- Reisebusparkplatz
- Haltestelle für Reisebusse (nur Ein- und Ausstieg)
- Fernbushaltestelle
- Bushaltestelle
- Taxi-Haltestelle
- Tourist-Information
- Krankenhaus
- Barrierefreie, öffentliche Toilette
- Öffentliche Toilette
- Radstation mit Fahrradvermietung
- Campingplatz
- Post
- St.-Paulus-Dom
- Fußgängerzone
- Umweltzone

© MÜNSTER MARKETING 08/15
Grafik: Vermessungs- und Katasteramt



über Steinfurter Straße
BAB 1 Osnabrück/Bremen
Münster Nord (77)
MS-Nienberge
B 54 Gronau, Niederlande
MÜNSTER OSNABRÜCK
INTERNATIONAL AIRPORT



MÜNSTER FÜR JEDEN

MÜNSTER SOUVENIRS

Im Stadthaus 1 · 48143 Münster
www.muenster-souvenirs.de

DER MÜNSTER BUS

with multilingual audio guide

Stadtrundfahrten Sightseeing Tour

Hop-On Hop-Off

www.muensterbus.ms
0800-1828828

k3 stadt führungen®

Stadtführungen
Tatort Münster
Krimitouren
Licht und Schatten Führungen
Münster kulinarisch

Infotelefon: 0251 - 1 432 517 www.k3.de

Wenn Sie mal **Radlos** sind... **Radstation®**
Münster Hbf.

8-Gang-Mietkomforträder: pro Tag 8,00 €

Buchungen unter (02 51) 4 84 01 70
oder per Fax unter (02 51) 4 84 01 77

Mo - Fr 5.30 - 23.00 Uhr · Sa/So 7.00 - 23.00 Uhr
Berliner Platz 27a · 48143 Münster · www.radstation-ms.de

Welcome Willkommen

Thank you for separating your waste and disposing of it correctly.



awm Saubere Lösung

Bio-waste

Collection: every week
refer to the disposal calendar



These come in the brown bin:

Flowers
Bread and cake
Egg-shells and bones
Fish and meat (cooked)
Cheese and cold meats
compostible waste
(e.g. fruit bags, paper handkerchiefs and napkins)

Fruit
Vegetables and salad
Food left-overs
Tee bags and coffee filters

These do not belong there:

Potting soil
Woody waste
Cat litter
Plastic bags
Straw



Recovered Paper and Cardboard

Collection: every 14 days
refer to the disposal calendar



These come in the blue bin:

Cardboard files
Paper and envelopes
Books and booklets
Computer paper
Egg-boxes and folding boxes

Wrapping papers
Catalogues and brochures
Boxes
Packing paper and corrugated cardboard
Magazines and newspapers

These do not belong there:

Photographs
Drinks packaging
Wallpaper



Yellow Sack

Collection: every 14 days
refer to the disposal calendar
Toll-free hotline about the yellow sack:
0800/1223255



These come in the yellow sack:

Aluminium foil
Wrapping foil
Drinks packaging
Yoghurt pot
Cans
Margarine tubs
Fruit and vegetable nets

Screw-on caps and crown caps
Shampoo bottles
Washing-up liquid bottles
Polystyrene
Metal, plastic and
composites packaging
Toothpaste tubes

These do not belong there:

Glass
Paper
Toys
Pots and pans
Nappies



Residual Waste

Collection: every 14 days
refer to the disposal calendar



These are for the grey bin:

Ash and sweepings
Sanitary towels and tampons
Baking paper
Felt-tip pens and ball point pens
Residual fish and meat (raw)
Gypsum and rubber
Electric bulbs
Cat litter and bird sand
Ceramic and porcelain
Candles
Adhesive labels
condoms
Cleansing tissue
Leather cuttings
Plaster and dressing materials
Cleaning cloths
Vacuum cleaner bag

Stockings
Wallpaper
Nappies
Cotton wool
Toothbrushes
Cigarette ends and ash

These do not belong there:

Rubble and stones
Electrical appliances
Problem waste

Recovered Glass

Disposal times:
Mon. - Sat. 7.00 a.m. - 8.00 p.m.
Locations: Telephone 02 51/60 52-53



These are for the recovered glass container:

(Sorted into white and coloured glass)

empty glass bottles (without caps)
empty glass receptacles (e.g. large pickled cucumber jars)

These do not belong there:

Fireproof glass
Window panes
Glass bricks
large glasses -> recycling centre
full bottles



Bulky Waste

Collection: 1 x per month
(Only for private households)

My bulky waste collection
appointment under telephone
02 51/60 52-53



These can be placed at the roadside

Furniture and household:
Beds, mattresses and slatted bases
Ironing boards and brooms
Three-piece suite
Pets' cages
Prams and pushchairs
Suitcases (empty)
Ladders
Cupboards and shelving
Armchairs, couches, tables and chairs
Pieces of sporting equipments
Carpets/floor coverings
(rolled or bundled)
Clothes horses

Garden and Balcony:
Flower boxes, garden appliances
Garden waste (in municipal sacks)
Garden furniture
Shrub clippings (bundles)
Other Bulk Waste:
Bicycles (with "bulk waste" note)
Blinds and roller blinds (inside)

These will not be taken away:

Car parts
Bathtubs
Electrical Appliances
Mirrors
Lavatories

The pickup of large electrical appliances must be registered by card. AWM will then pick them up after an appointment has been made. Small electrical appliances should be taken to the recycling yard.

Used Clothing

Locations:
Waste telephone
02 51/60 52-53



These can be placed in the used clothing container:

Used clothing in sacks or bags
Bedclothes
Trousers
Jackets
Coats
Bed coverings
Pullover
Shoes (in pairs)
Table-cloths

These do not belong there:

Residual waste
Other waste

Organic Waste

Collection:
1 x per month with bulky waste

My bulky waste collection appointment under telephone
02 51/60 52-53



These come in the garden waste sack:

Garden and organic waste
(in municipal sacks)
Foliage and plants
Lawn clippings
Shrub clippings (bundled)

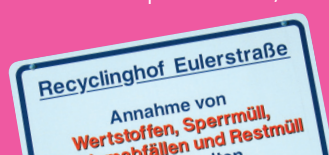
max. 25 kg

These do not belong there:

Logs
Roots

Problem Waste and Pollutants

Times for handing-in at and locations of the 10 recycling centres:
Waste telephone 02 51/60 52-53



These are for the recycling centre:

Used oil
Batteries
Chemicals
Paints and varnishes
Fluorescent tubes
Medication
Pesticides and poisons
Cleaning agents

Edible oils
Aerosols

These will not be accepted:

Infectious waste
Radioactive waste
Explosives and munition

Thank you!
Danke!

More questions?
Waste telephone 02 51/60 52-53
www.awm.muenster.de

Herausgeberin
Stadt Münster
Presse- und Informationsamt
Abfallwirtschaftsbetriebe Münster
Rösnerstraße 10
48155 Münster
Mai 2017

awm Saubere Lösung

House Rules

For the Alexander-von-Humboldt-Haus / Europa-Haus

The following house rules are provided to ensure order and courtesy between the residents of the building. They specify the tenants' rights and obligations and equally apply to all residents.

Common rooms and facilities

- All tenants may use the **laundry and drying room**. Please read the operating instructions for the washing machine and dryer carefully.
 - The washing machine and dryer must be **turned off** after usage. The lint filter should be cleaned and the water container emptied (if applicable) after each use.
 - As an electric dryer is provided, tenants are not allowed to dry laundry or wet clothes inside their apartment.
 - The cleaning staff is responsible for cleaning the laundry room, machines and electric iron.
 - Each living unit is assigned a laundering time; please refer to the schedule posted in the laundry room. For residents of the Europa-Haus, washing machines may not be operated between 10 pm and 7 am.
- **Children** may play in the inner courtyard of the Europa-Haus and the provided sandbox as long as their play does not result in excessive noise that would disturb the other tenants. Parents whose children play in the sandbox are responsible for keeping the sandbox and the surrounding area clean and tidy. Football playing is not permitted.
- **Parking spaces** are located next to the guesthouse for usage by the tenants. These may only be used with a valid parking permit. To request a parking permit, please contact the guesthouse office. It is not permitted to wash your car in the parking lot. Oil stains, dirt and other debris caused by one's car must be removed by the tenant.
- The common rooms (laundry room, newspaper reading room) must be locked after usage.

Security and order

- The jointly used arcades and stairwells must be kept free of obstructions at all times. **Escape routes and emergency exits must not be blocked.** Bicycles may not be parked inside the living areas and arcades. Bicycles may only be parked in designated areas and in the provided bike stands.

- For **fire safety** reasons, it is not permitted to store highly flammable materials inside the apartments. Highly flammable material may not be taken into or stored in the basement.
- Barbecuing on the balcony is strictly prohibited.
- Tenants should avoid making unnecessary noise (slamming doors, revving engines to warm them up etc.). Tenants should respect the quiet periods between 1 pm and 3 pm and between 10 pm and 6 am.
- Tenants must **separate trash** in accordance with municipal regulations. All trash (with the exception of bulky rubbish) must be deposited in the trash bins. It is prohibited to store trash bags on the balcony or in the arcades. Packaging materials and other voluminous items should be broken down into smaller pieces before being discarded in the trash bins. For hygienic reasons, please keep the area around the trash bins clean and tidy. Make sure to close the lids of the trash bins after usage. The following bins are provided for specific types of trash:
 - **General trash (grey)** for e.g. food waste, hygiene articles, diapers, cigarette butts etc.
 - **Organic waste (green)** for e.g. vegetable and fruit parings, teabags, coffee grounds with filters, egg shells, salad waste – but no food waste and **NO PLASTIC BAGS**
 - **Paper (blue)** for e.g. newspapers, magazines, office paper, cardboard, catalogues (please break down or unfold cardboard boxes, pizza boxes, etc.)
 - **Packaging (yellow)** for e.g. plastic bottles, aluminium foil, tins, yoghurt containers, plastic packaging etc.
 - **Glass bottles and jars** should be deposited in the glass recycling containers located in the parking space on Hüfferstraße in front of building no. 54.
- All tenants are responsible for keeping their rented rooms clean. House-owned vacuum cleaners are provided in the laundry room in the basement for the purpose of cleaning apartments.
- Tenants should use water, electricity and heating sparingly. During longer periods of absence, tenants should turn down radiators and keep windows closed.
- The tenants are responsible for keeping their apartments sufficiently ventilated. During the cold season, the rooms should be aired several times a day (shock ventilation). Keeping windows constantly tipped open results in a significant loss of heat (and energy).
- It is not permitted to install private washing machines or dishwashers on the premises.
- We ask you to immediately notify the building supervisor if damages occur inside or outside the apartment.

Violations

If the tenant is found to have violated the house rules, the landlord reserves the right to terminate the rental contract with immediate effect.