



WESTFÄLISCHE
WILHELMS-UNIVERSITÄT
MÜNSTER

ZIV-Nutzerstudie 2010

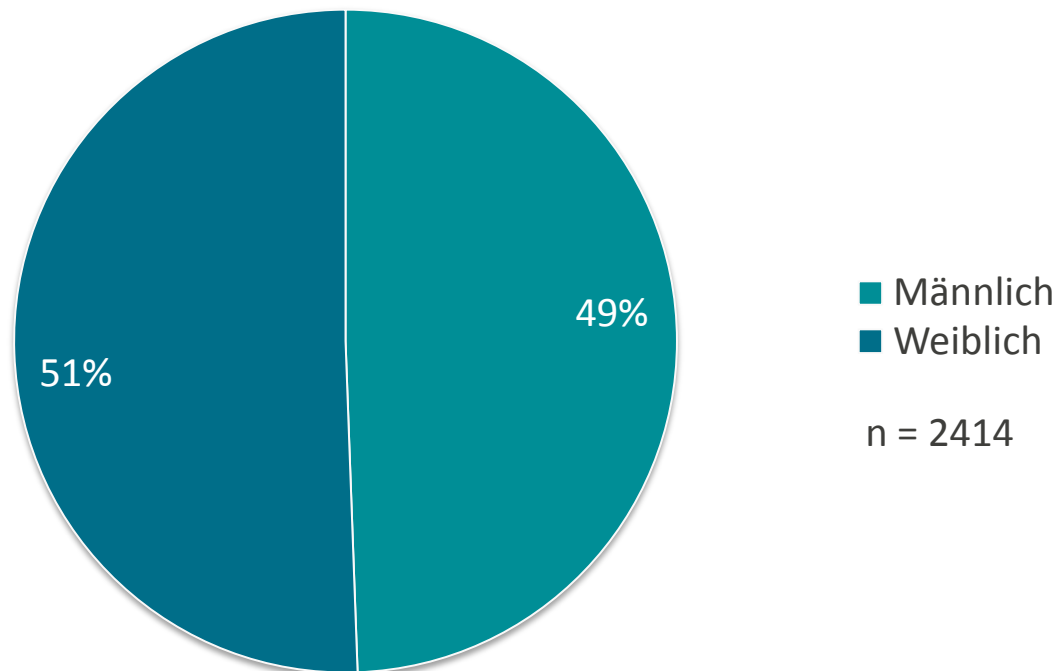


Gesamtzahl der Befragten: 2566

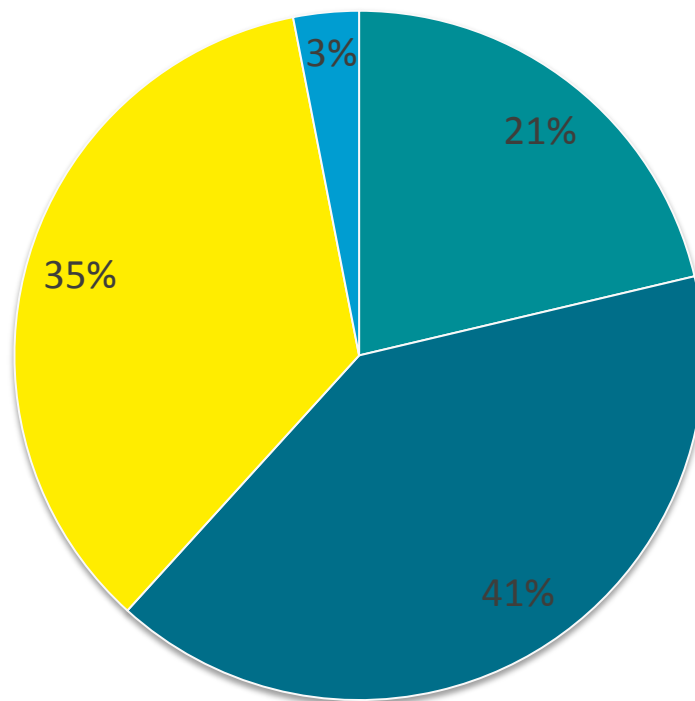
- › Frauen: 1216 (50,6%)
- › Männer: 1188 (49,4%)
- › Studierende: 1737 (72 %)
- › Uni-Bedienstete: 447 (18,5%)
- › Doktoranden: 105 (4,4%)
- › UKM-Mitarbeiter: 61 (2,5%)
- › Sonstiges: 48 (2%)

Stichprobe

Geschlecht



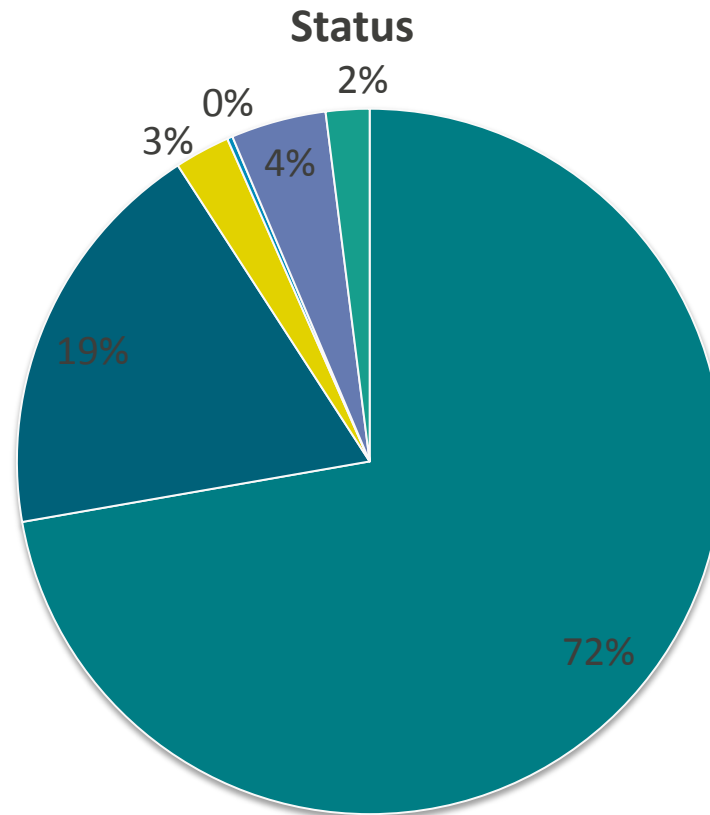
PC-Kenntnisse



- Sehr gut
- Gut
- Durchschnittlich
- Gering

n = 2414

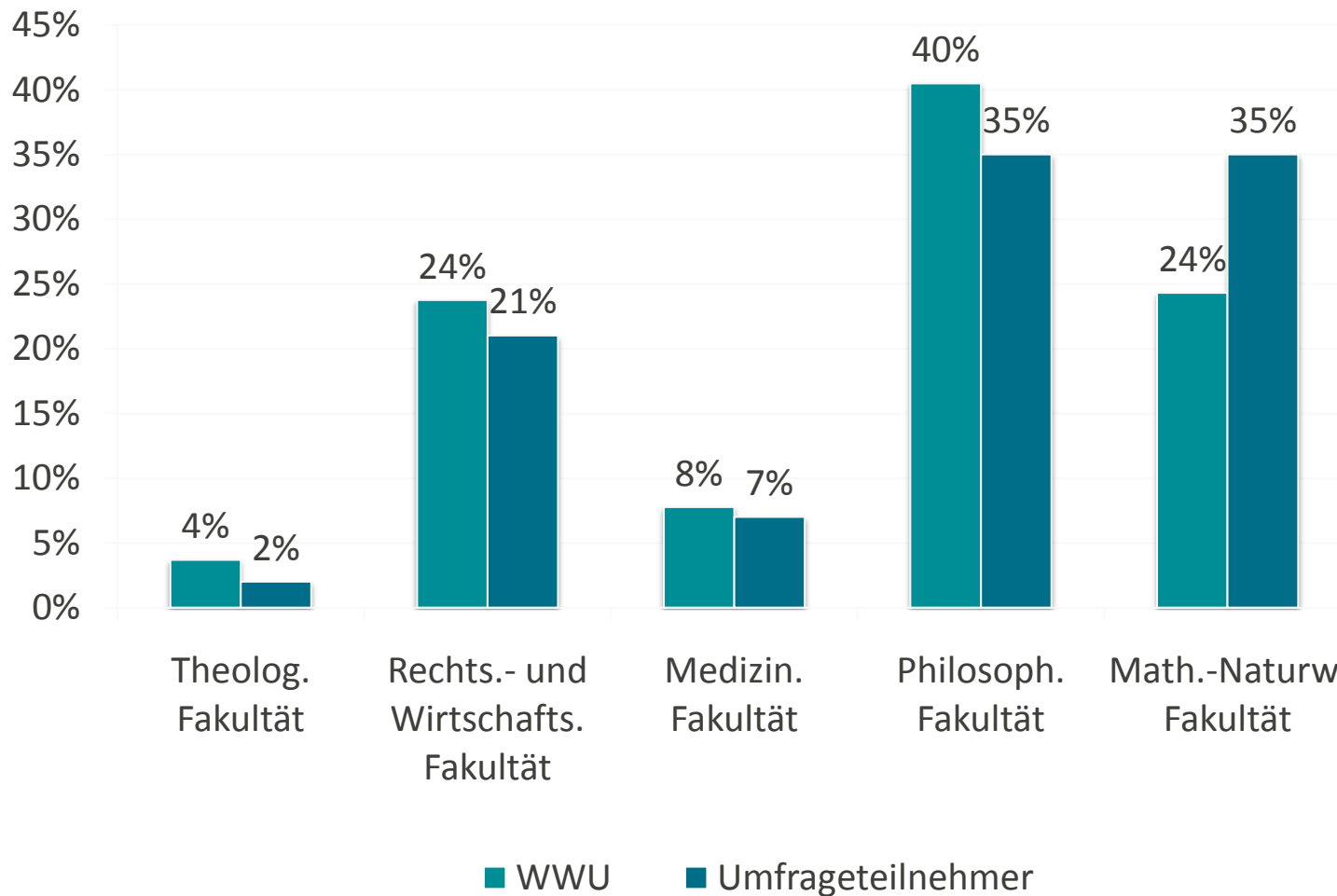
Stichprobe



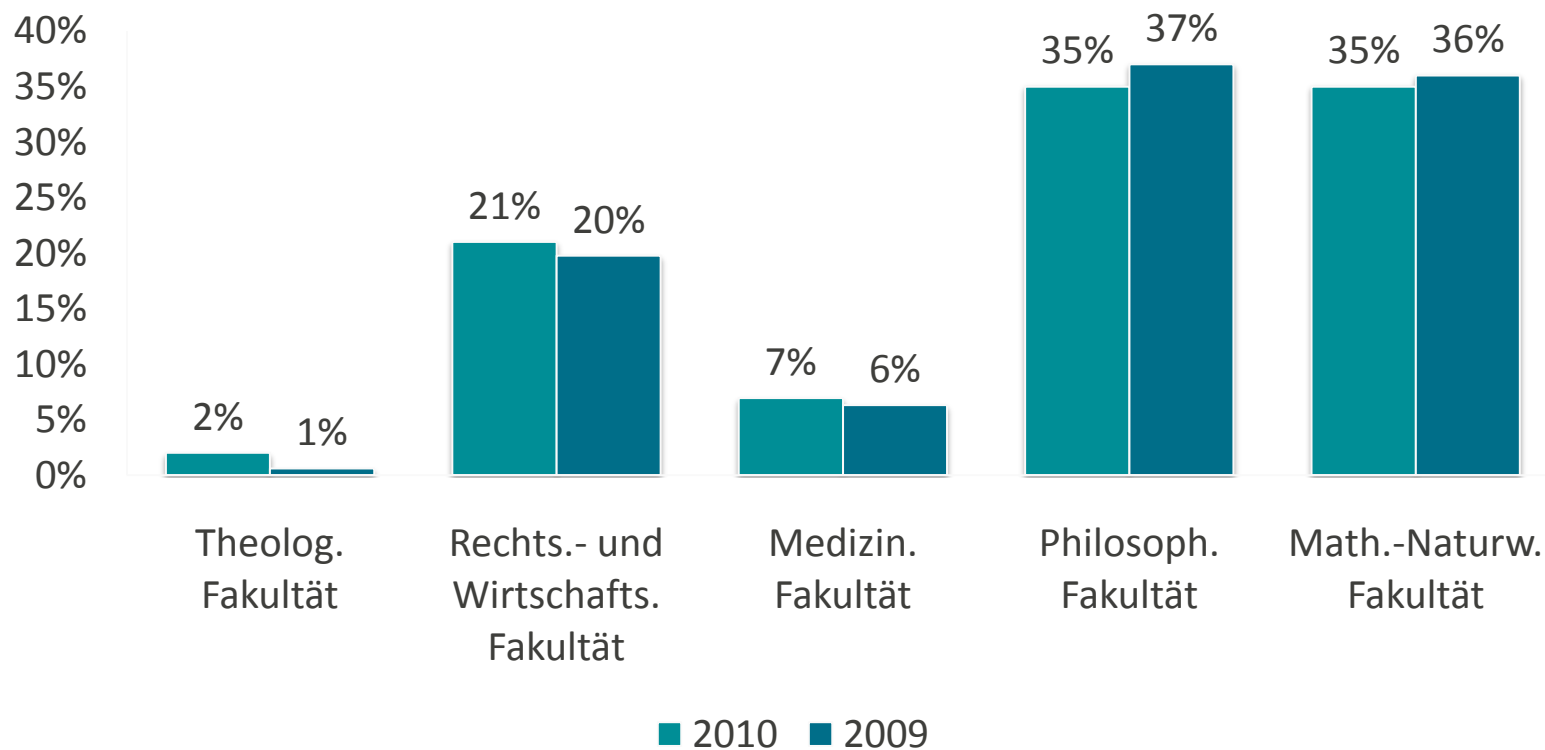
- Student
- UniBediensteter
- Mitarbeiter des UKM
- Externer Nutzer
- Doktorand
- Sonstige

n = 2414

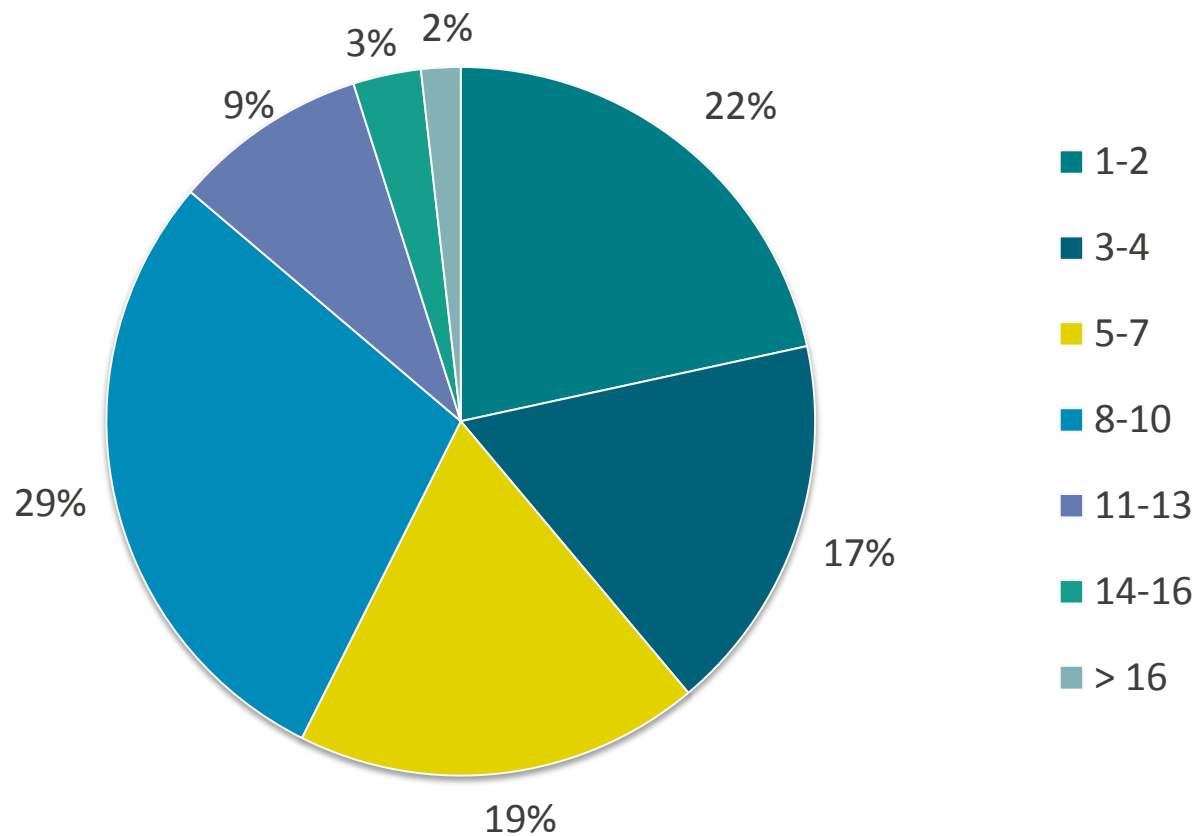
Fachbereiche



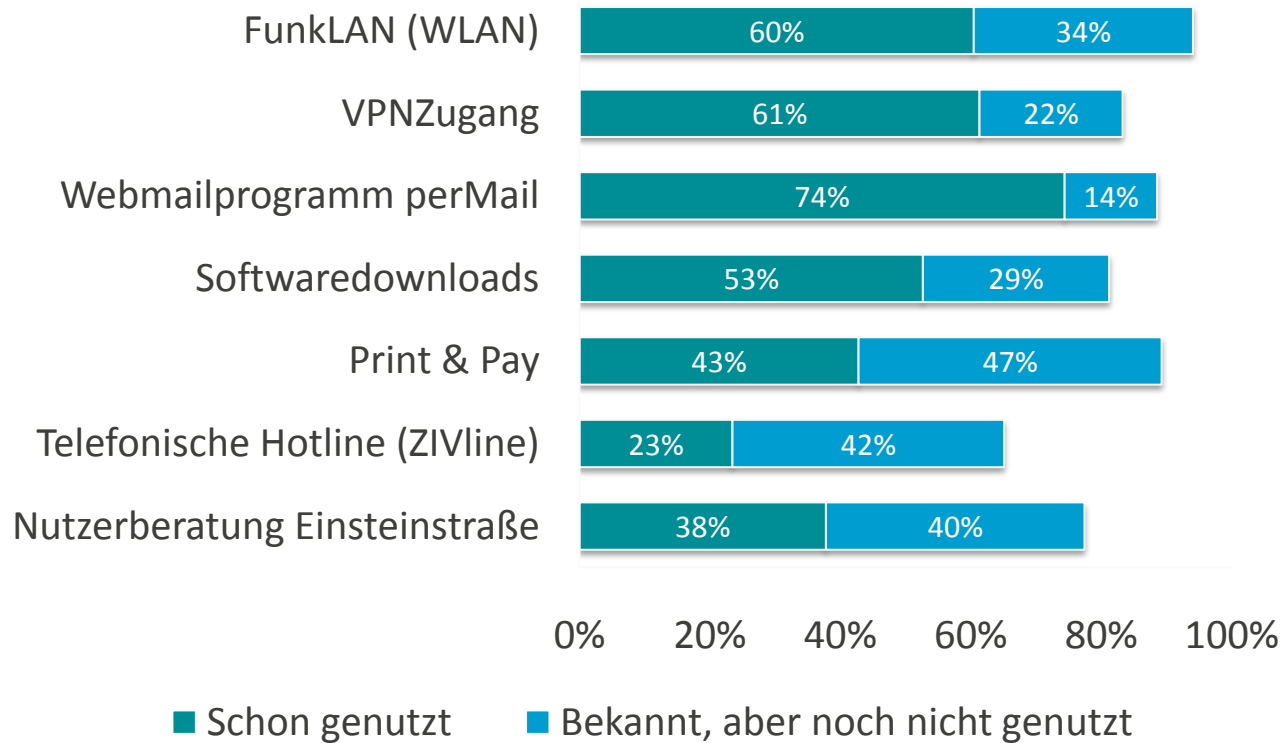
Fachbereiche II



Semesteranzahl

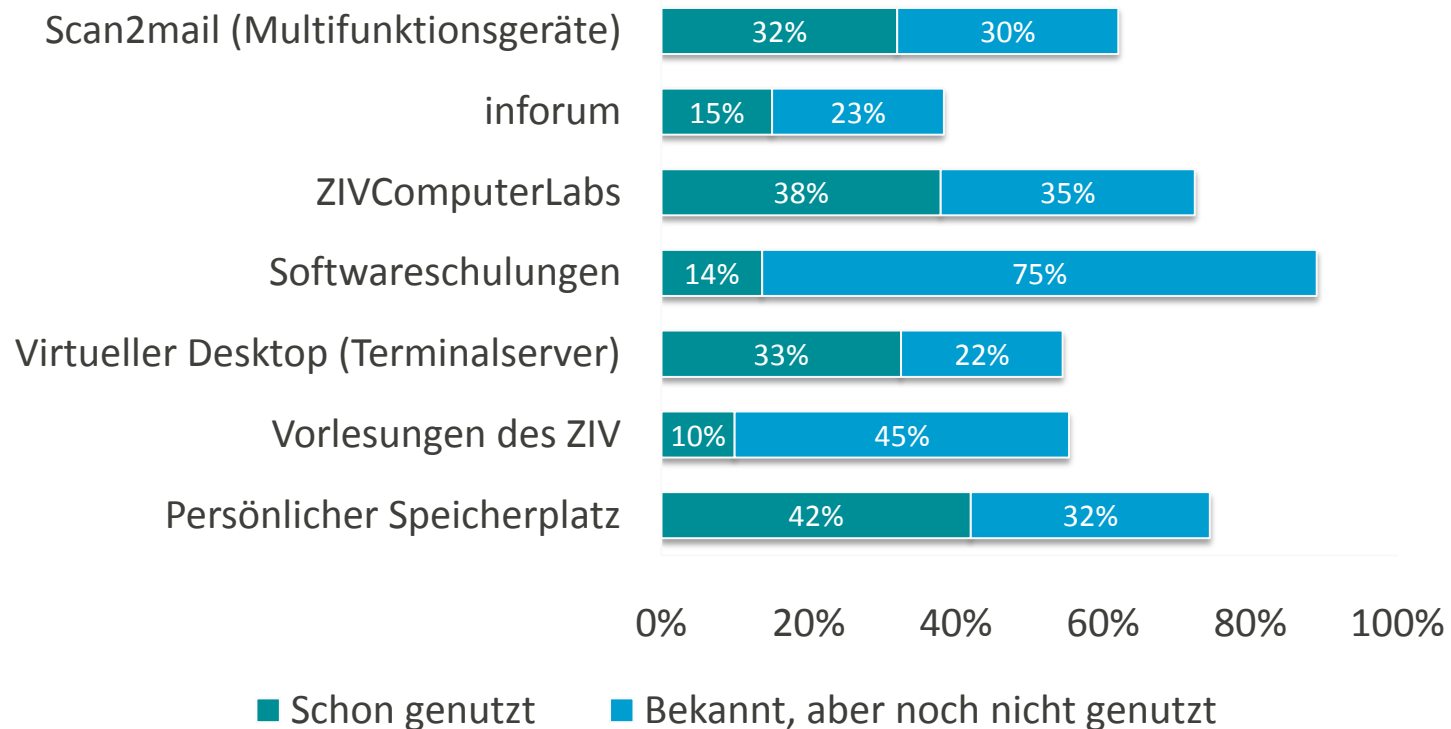


Bekanntheit und Nutzung I



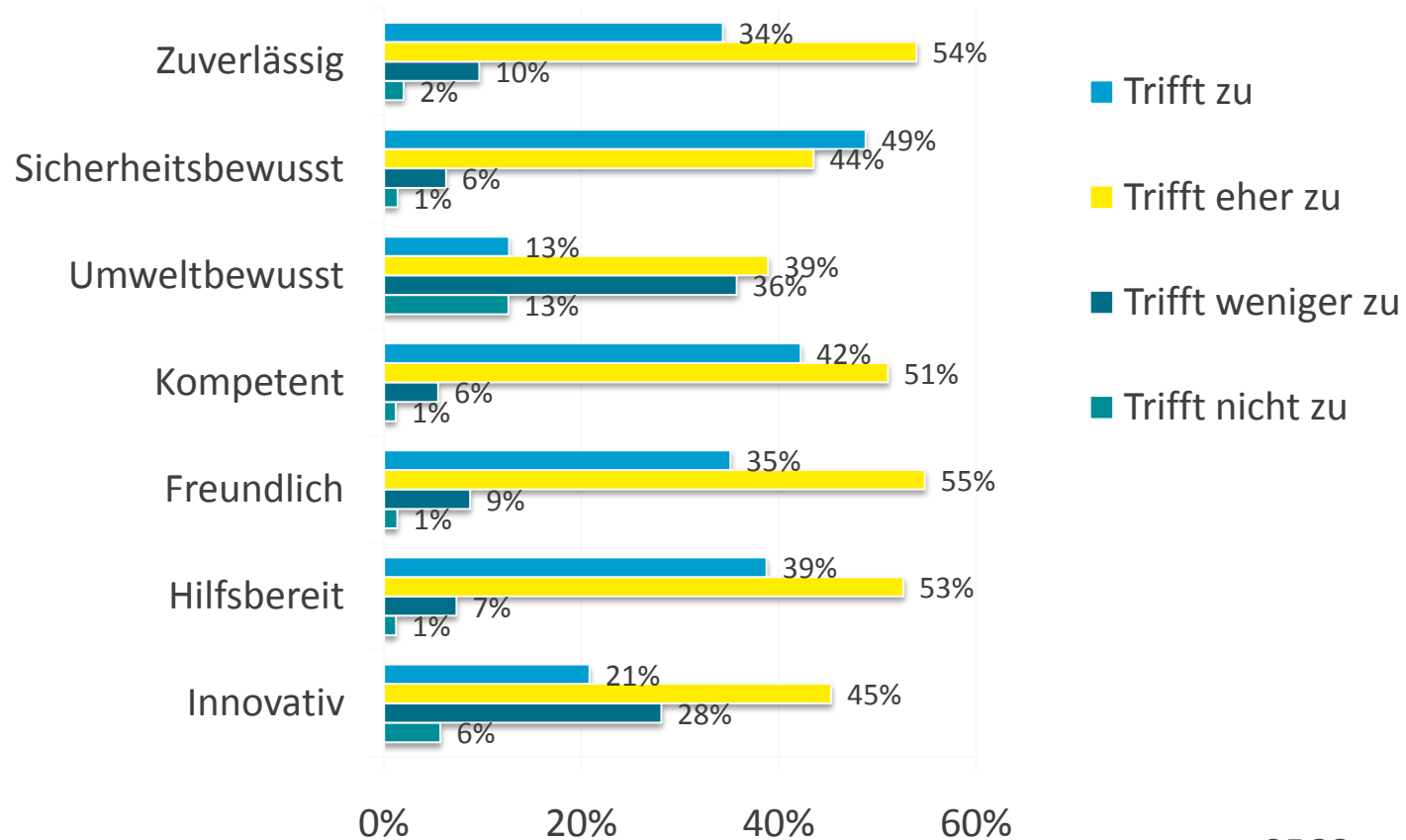
n = 2490

Bekanntheit und Nutzung II



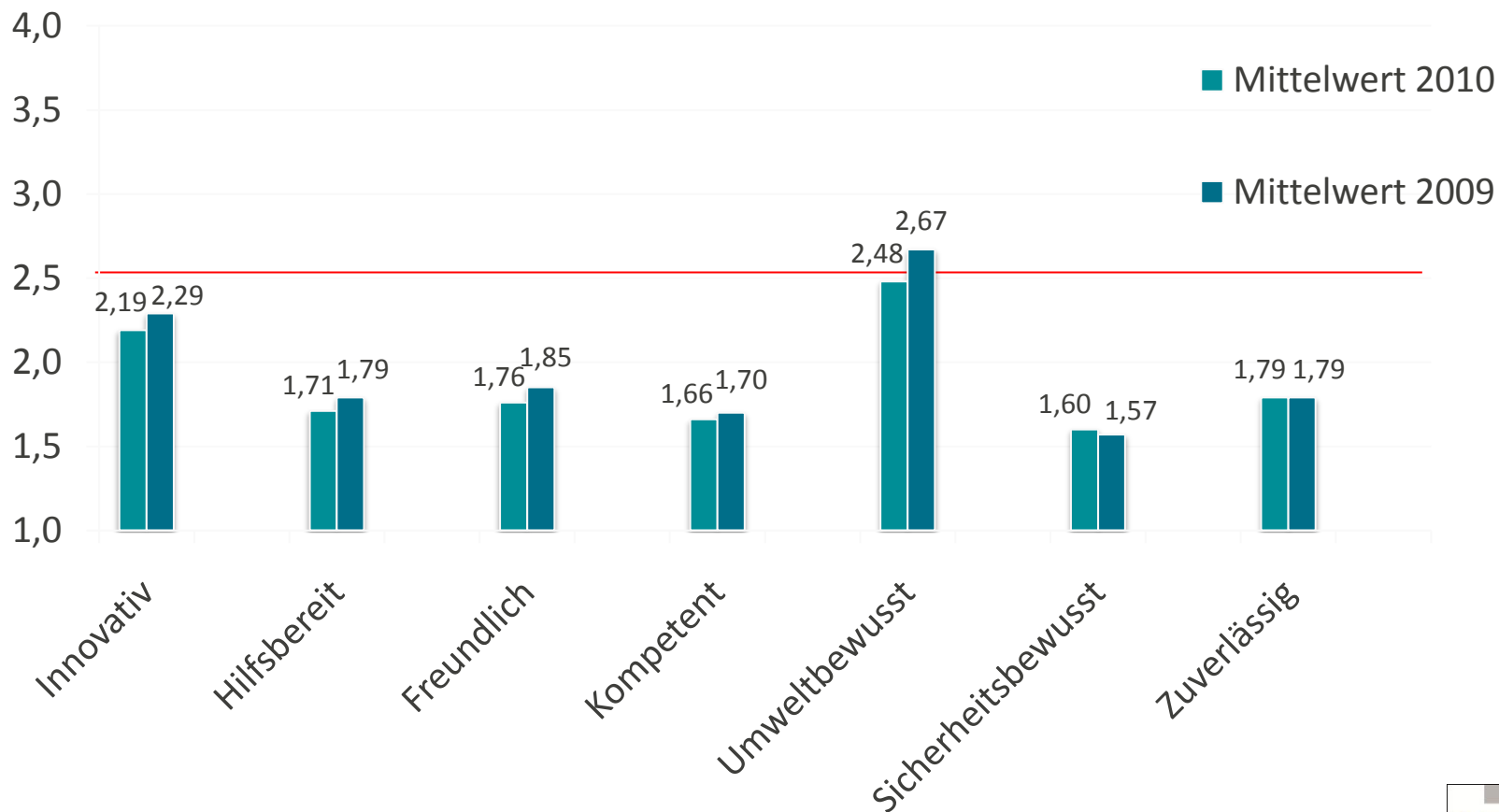
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Image I

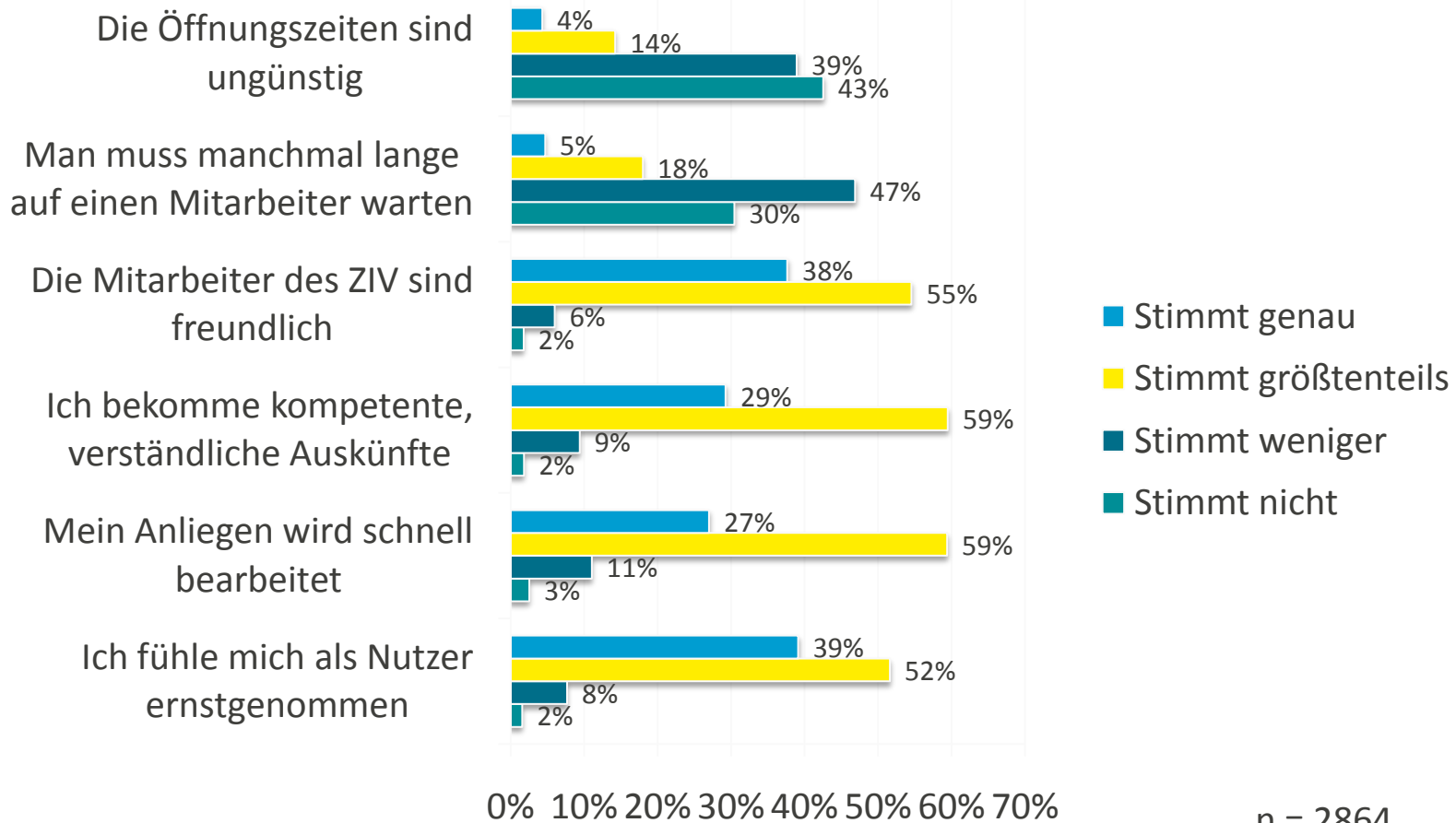


n = 2566

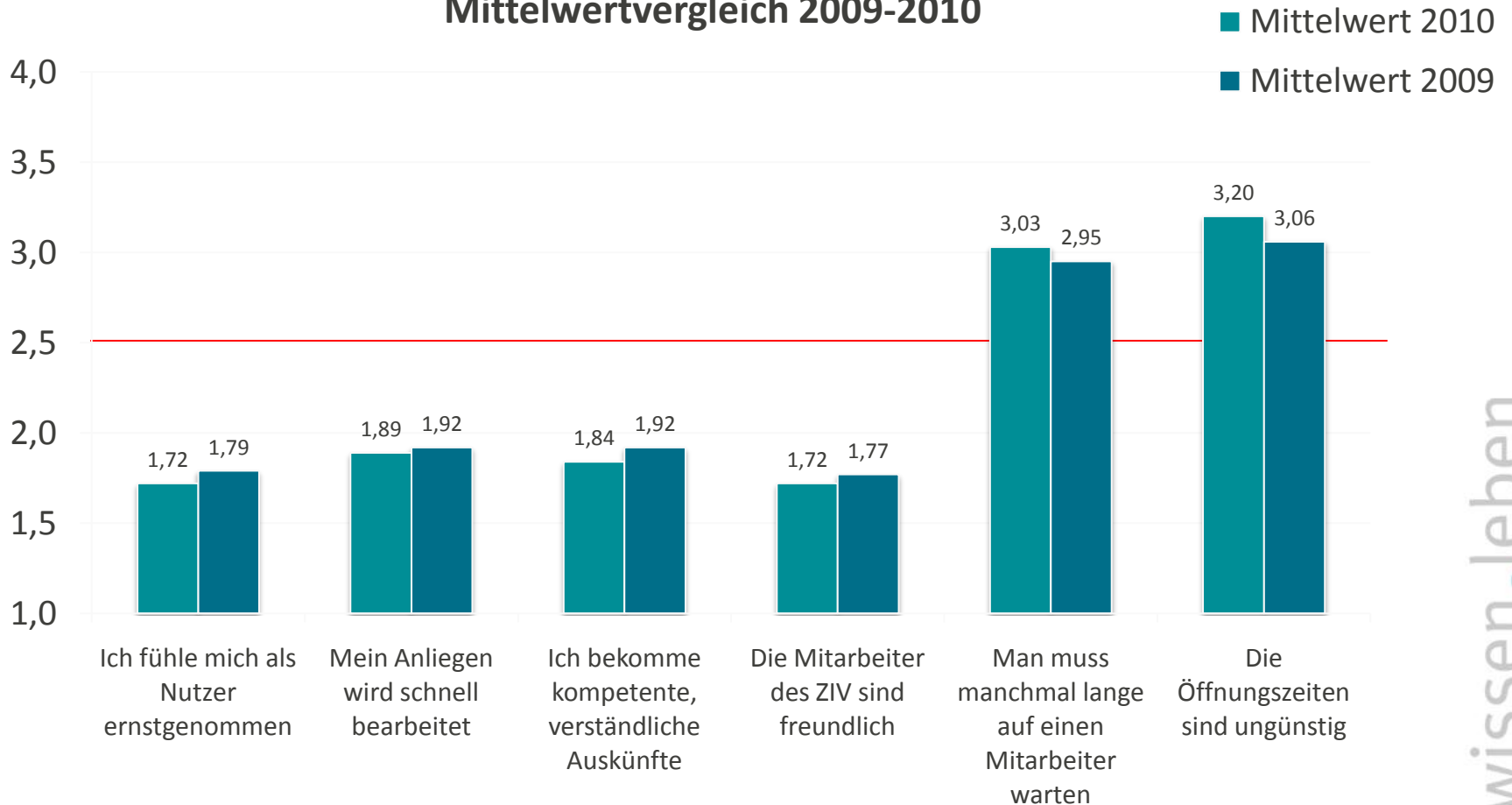
Mittelwertvergleich 2009-2010



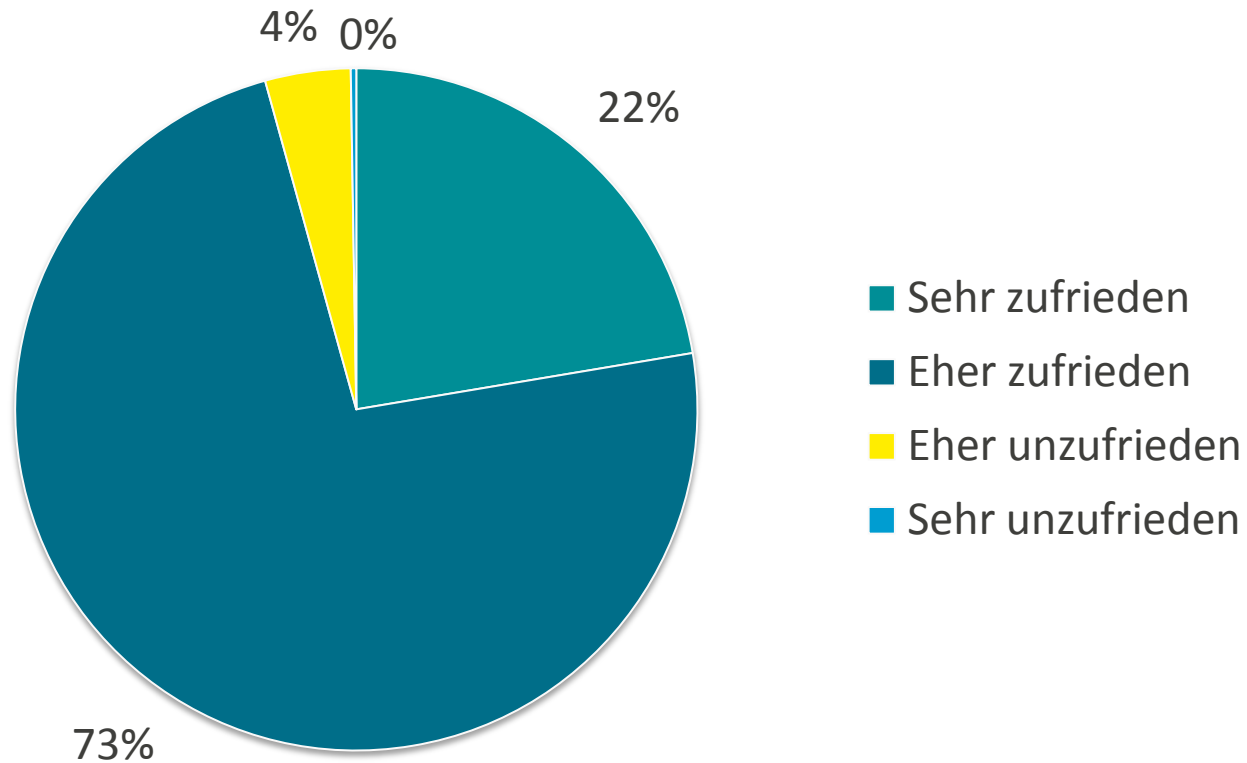
Service I



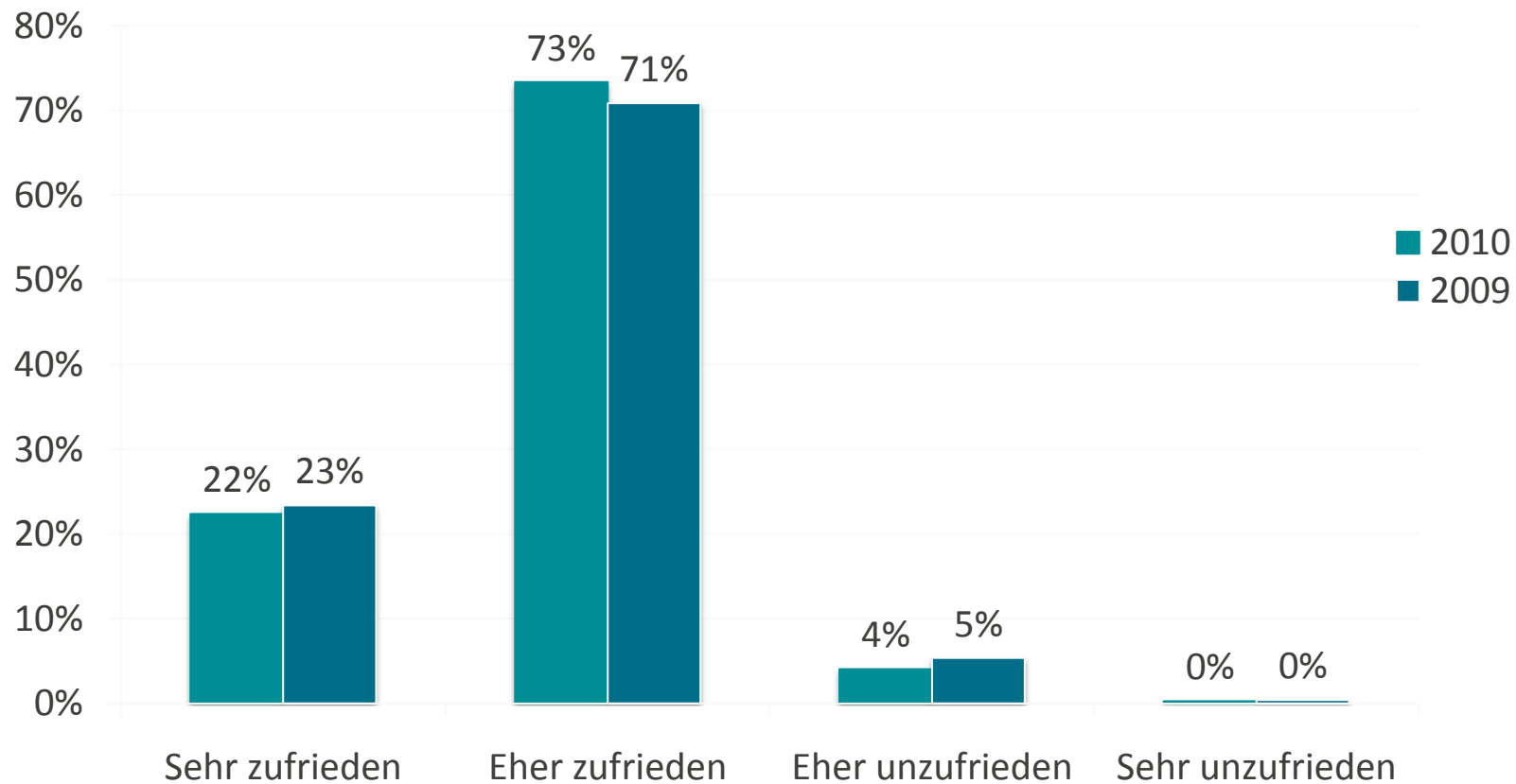
Mittelwertvergleich 2009-2010



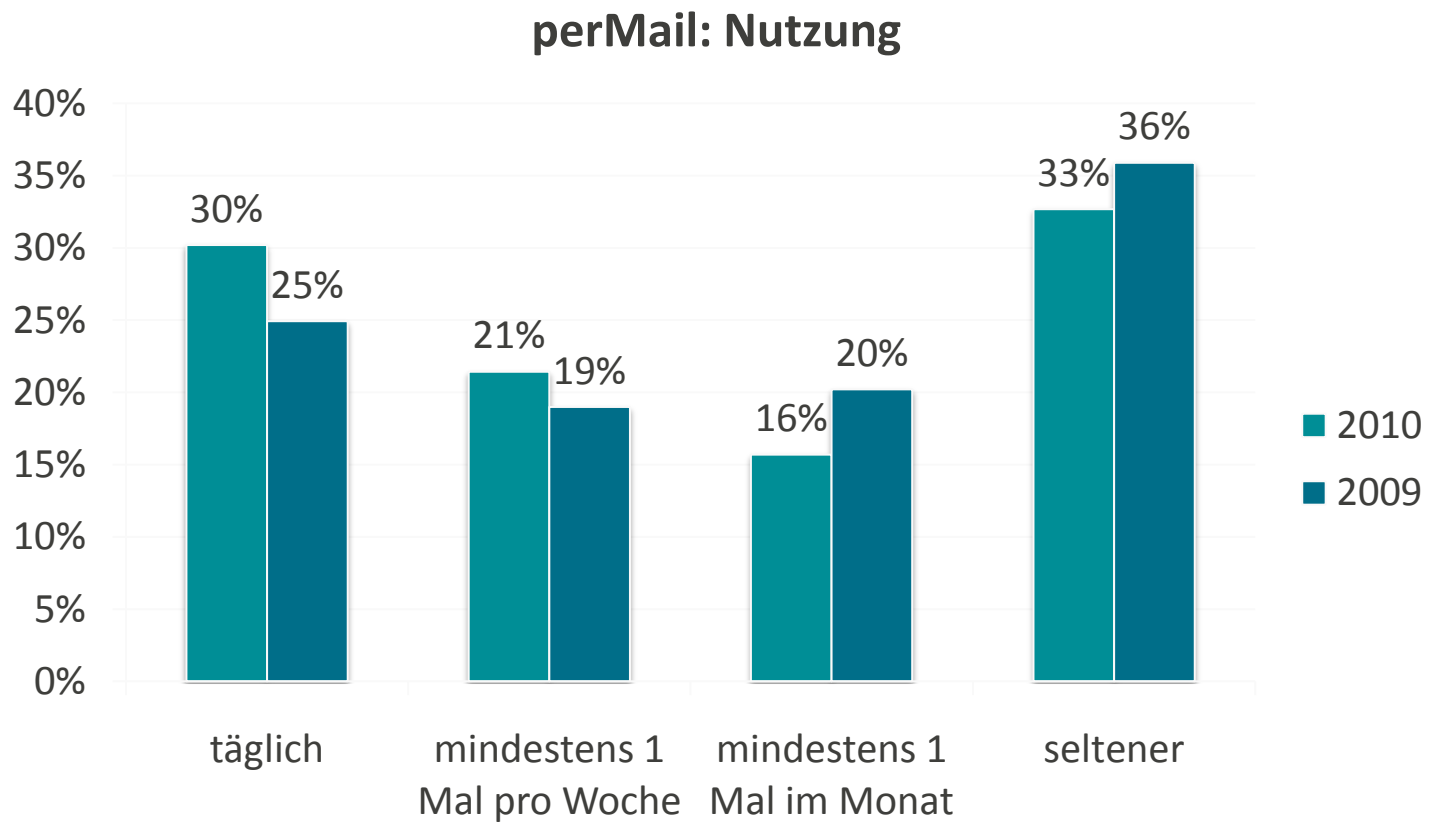
Gesamtzufriedenheit



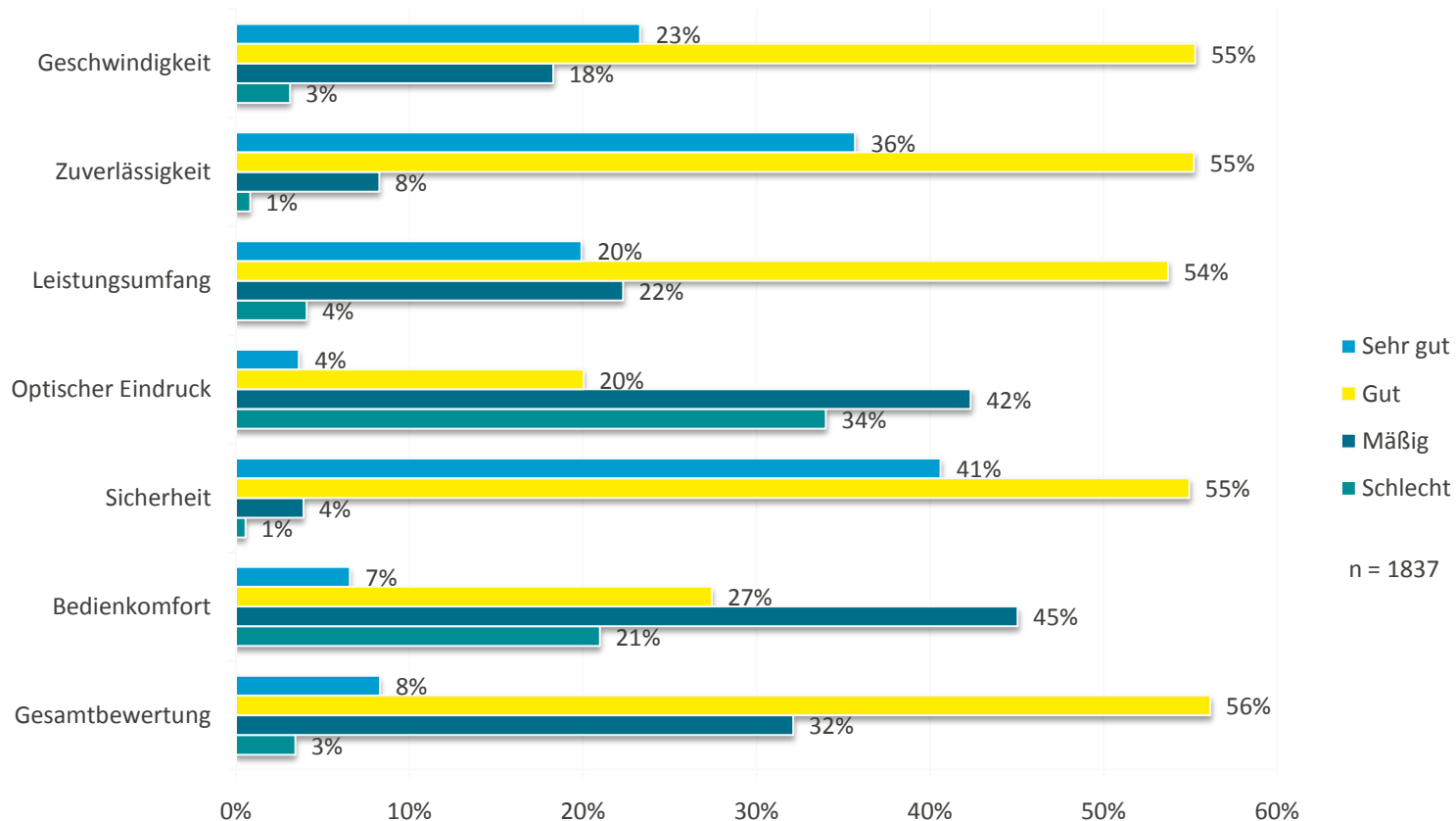
Gesamtzufriedenheit



perMail: Nutzung



perMail: Zufriedenheit I

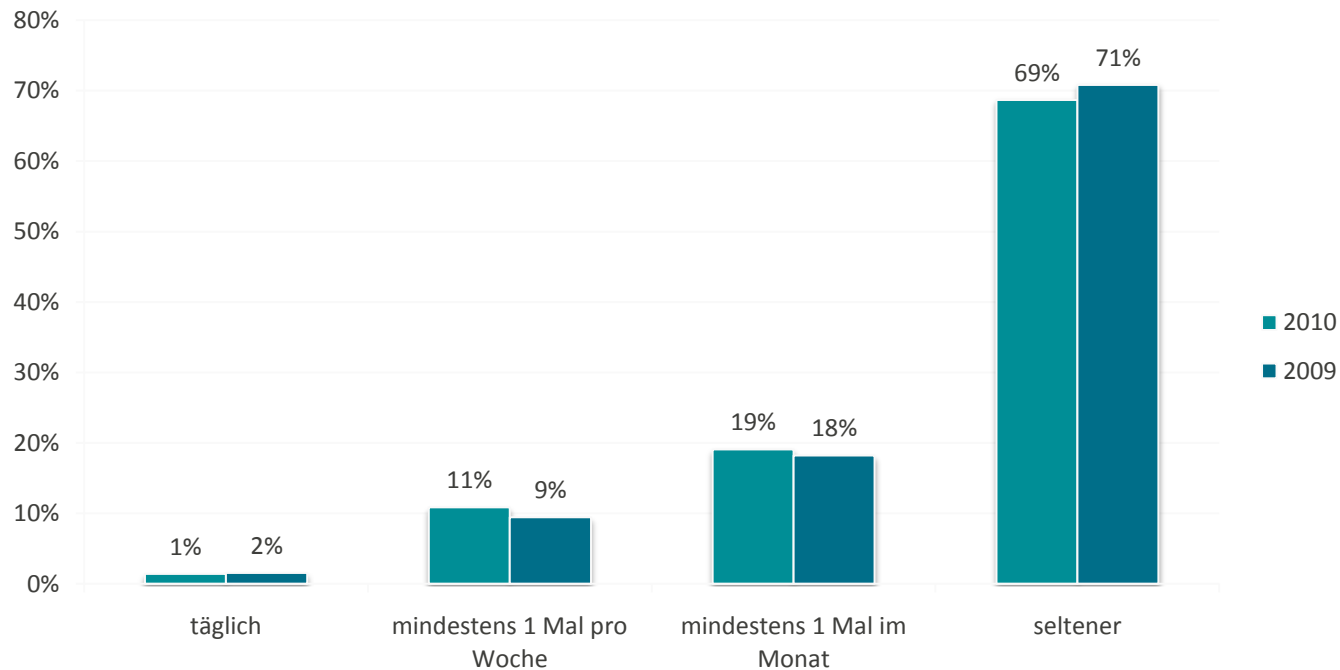


perMail: Zufriedenheit II

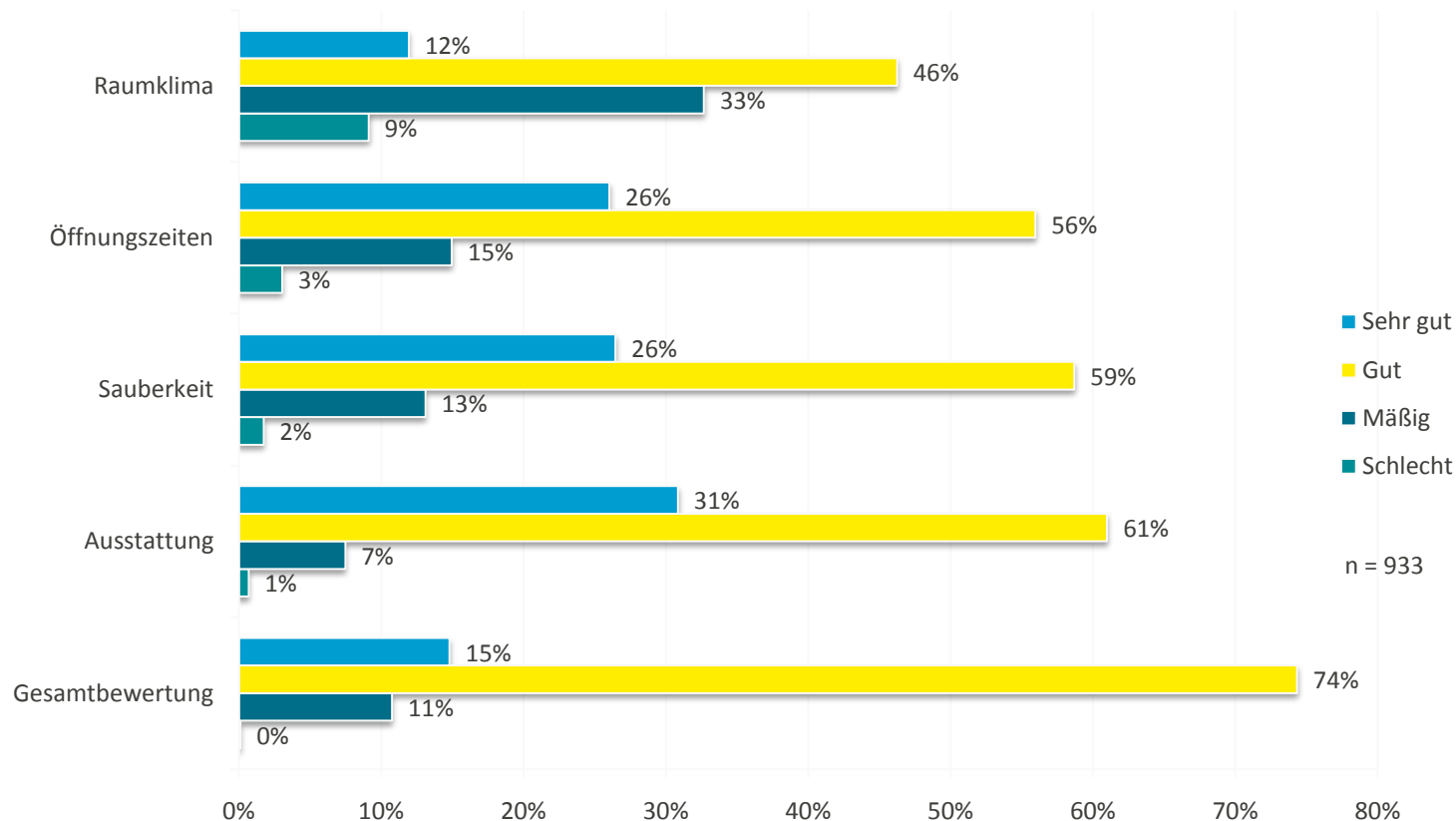
Mittelwertvergleich 2009-2010



Nutzungshäufigkeit ZIVComputerLabs

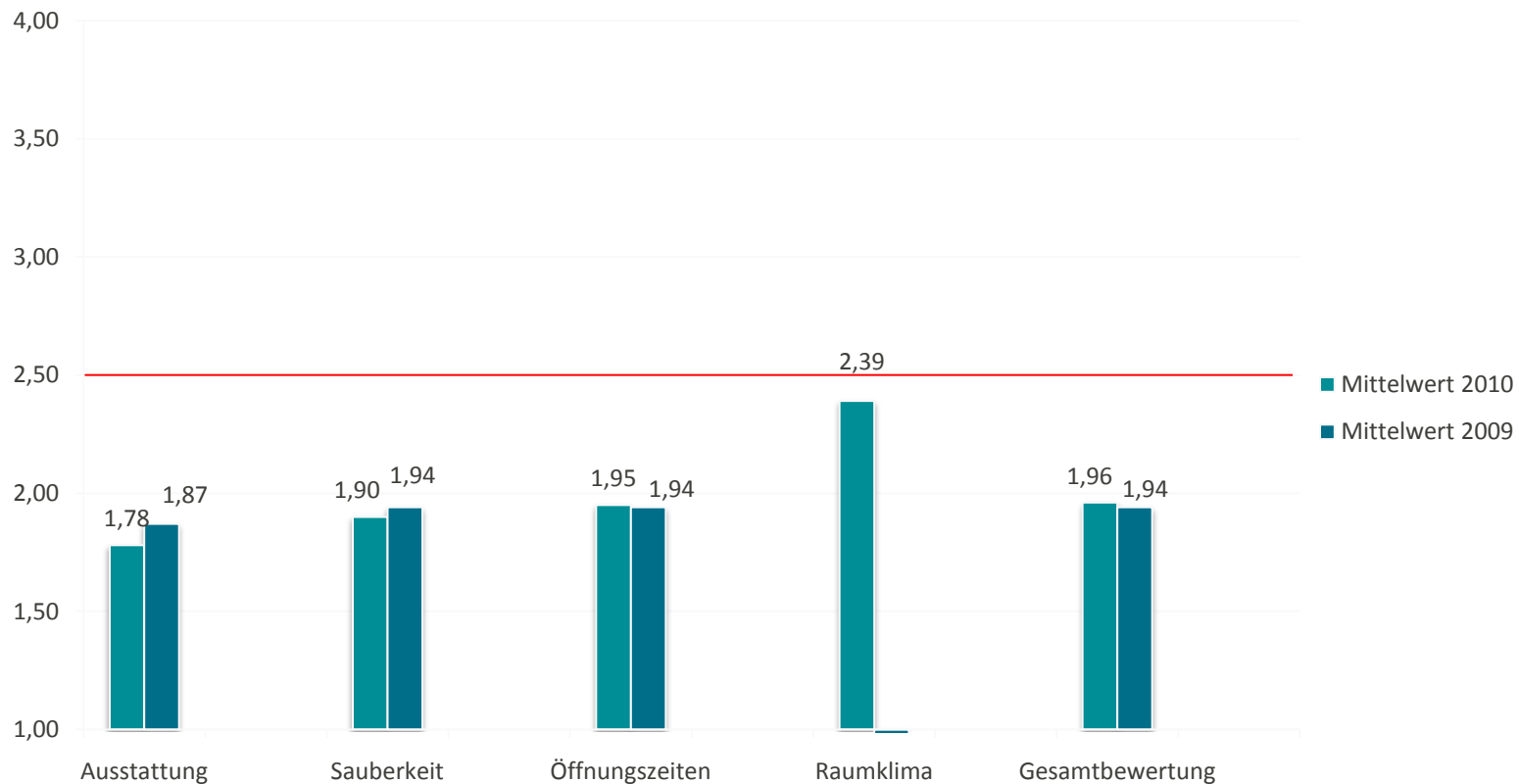


C-Labs: Zufriedenheit I

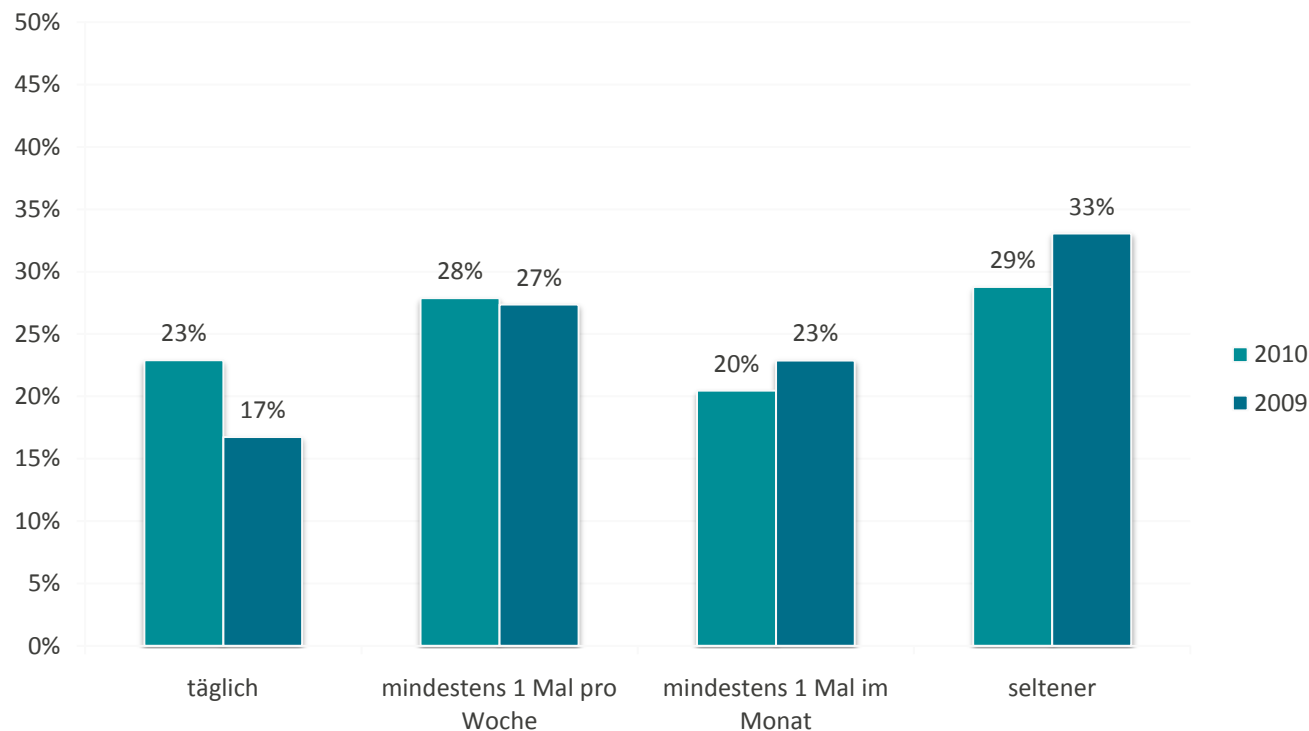


C-Labs: Zufriedenheit II

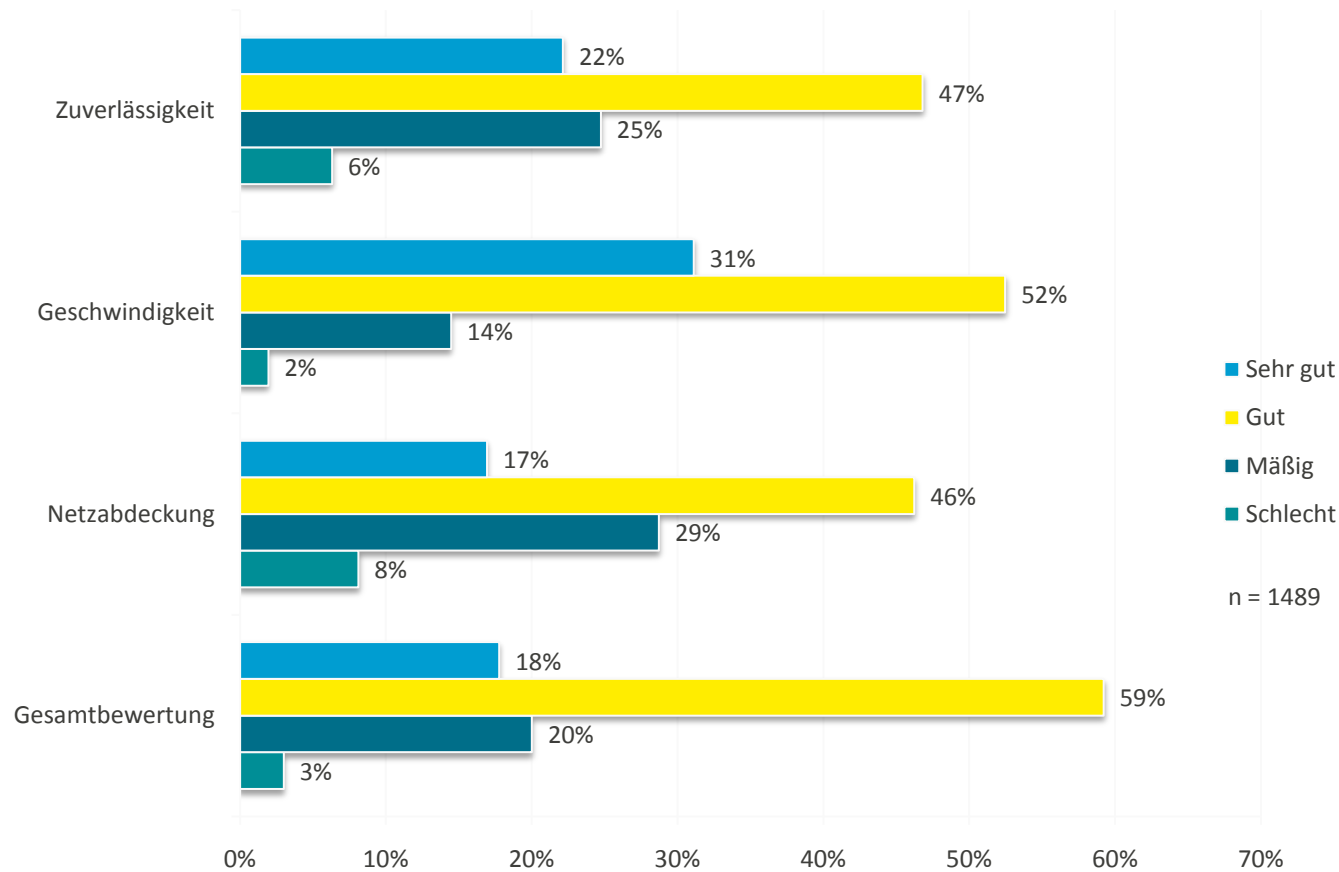
Mittelwertvergleich 2009-2010



Nutzungshäufigkeit WLAN

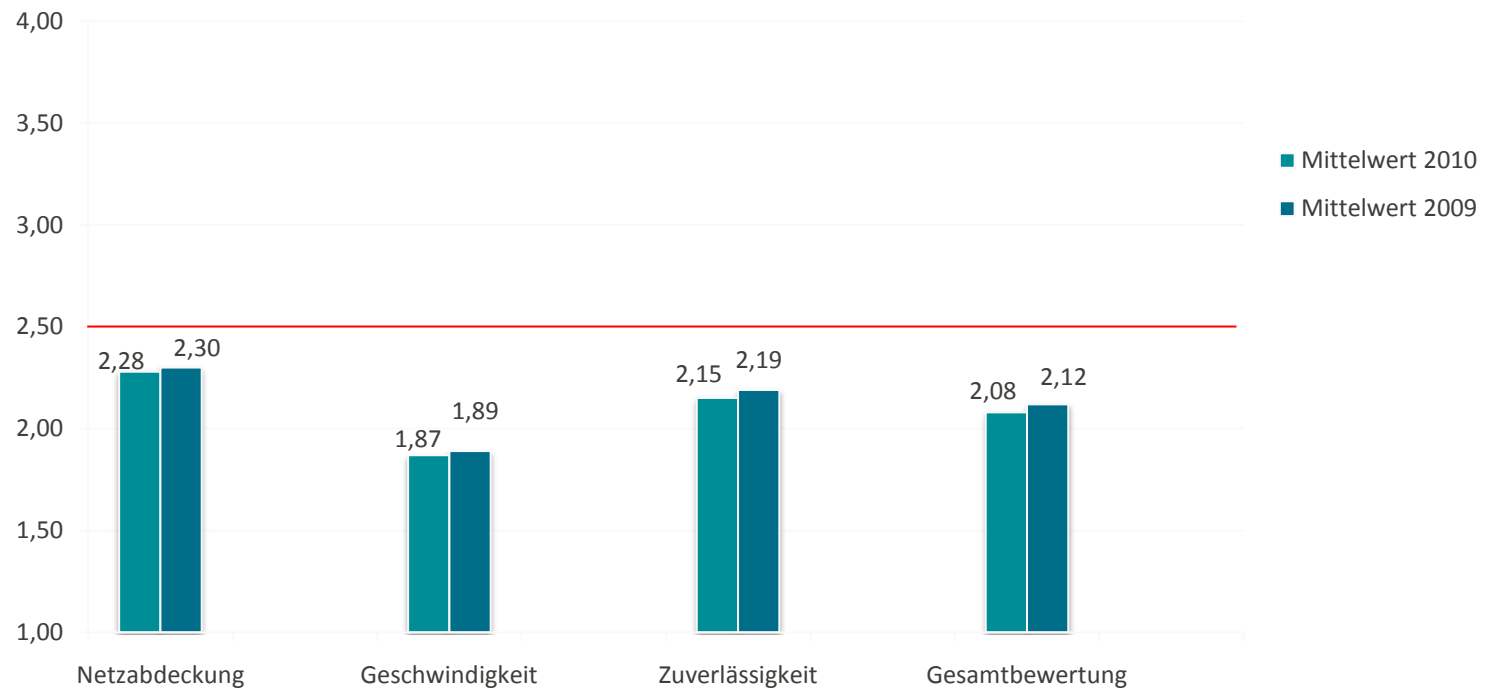


WLAN: Zufriedenheit I



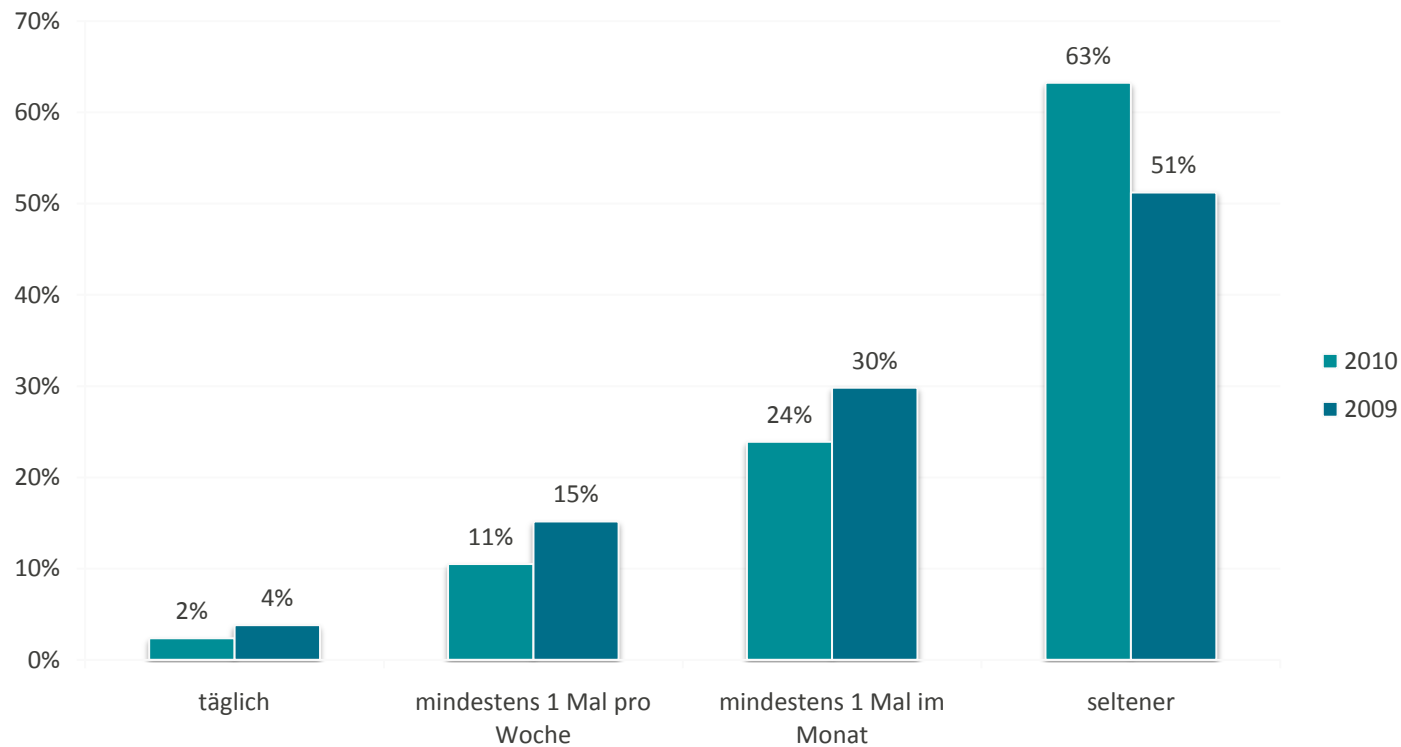
WLAN: Zufriedenheit II

Mittelwertvergleich 2009-2010

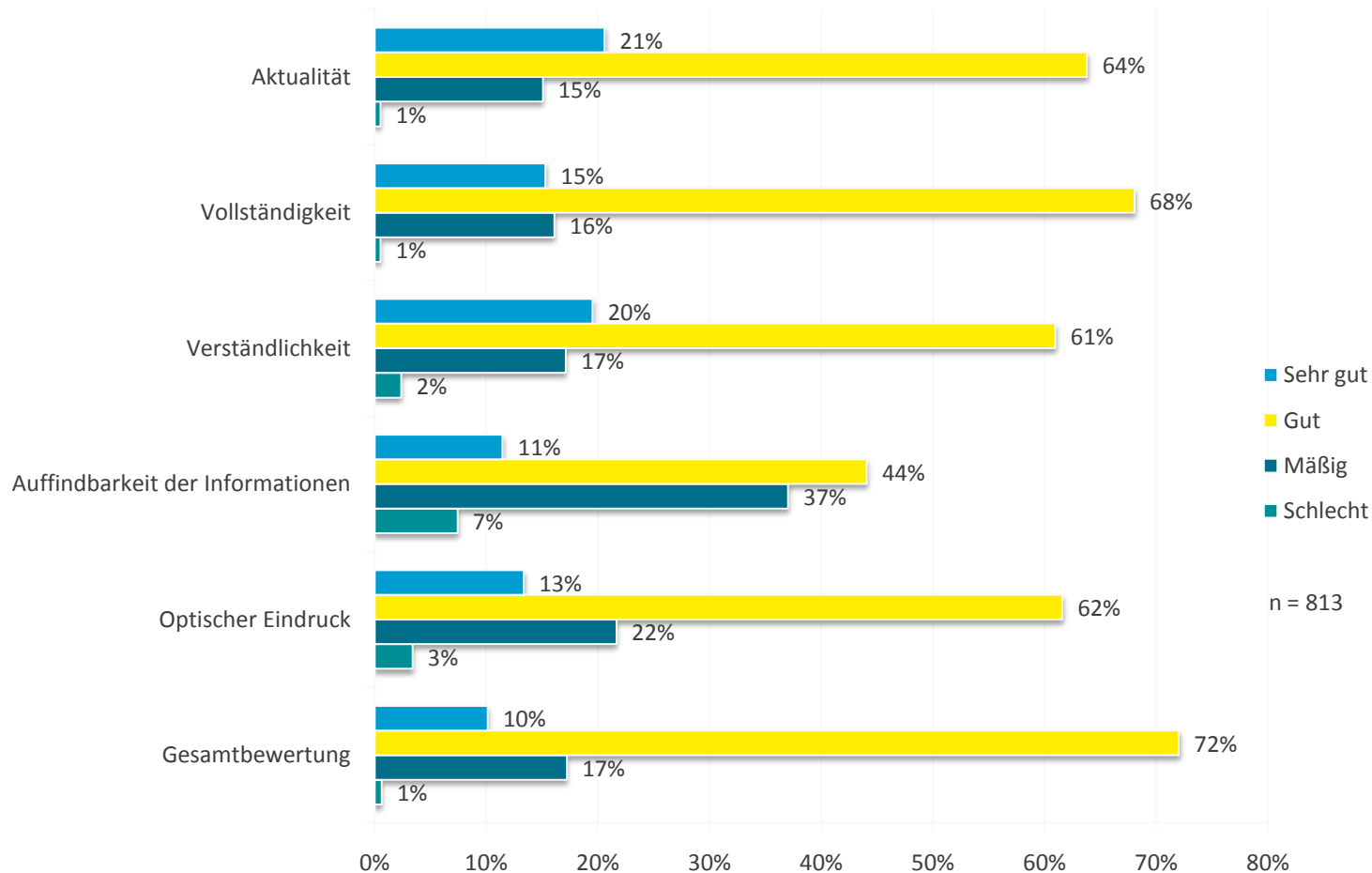


Website: Nutzung

Nutzungshäufigkeit Website

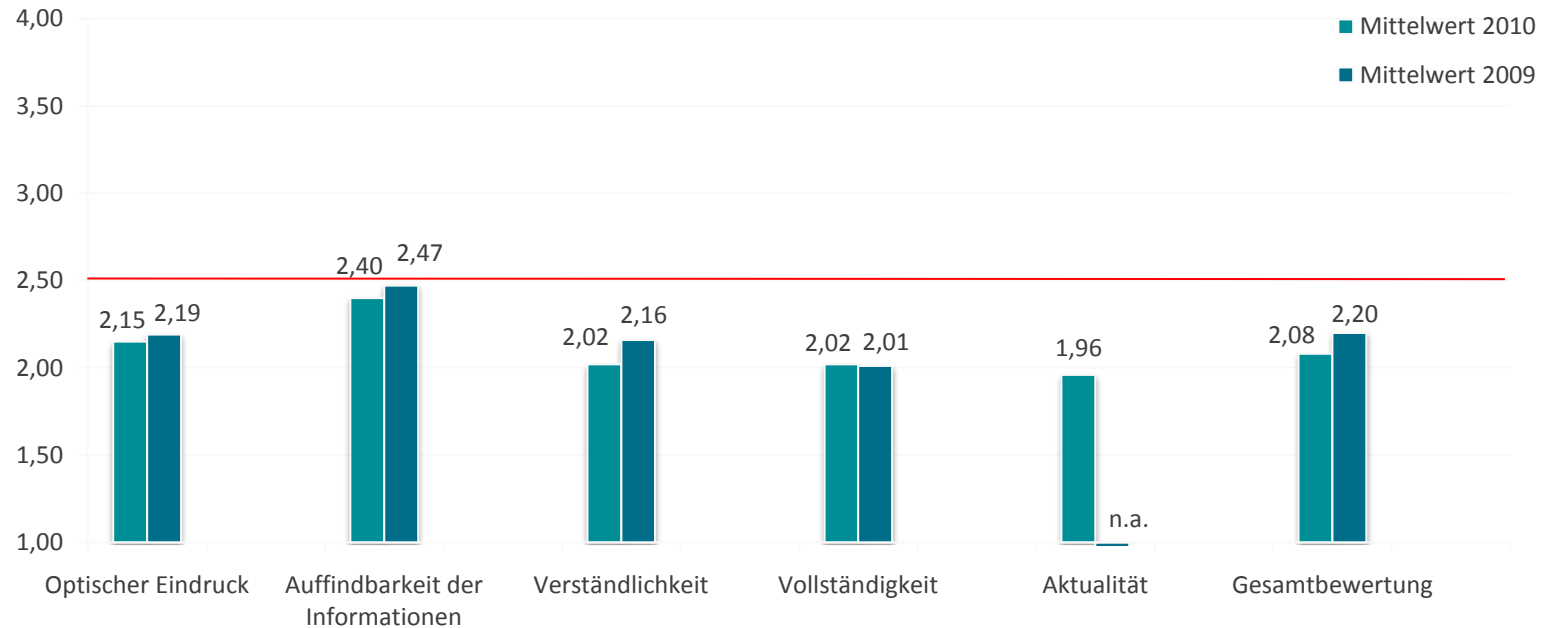


Website: Zufriedenheit I

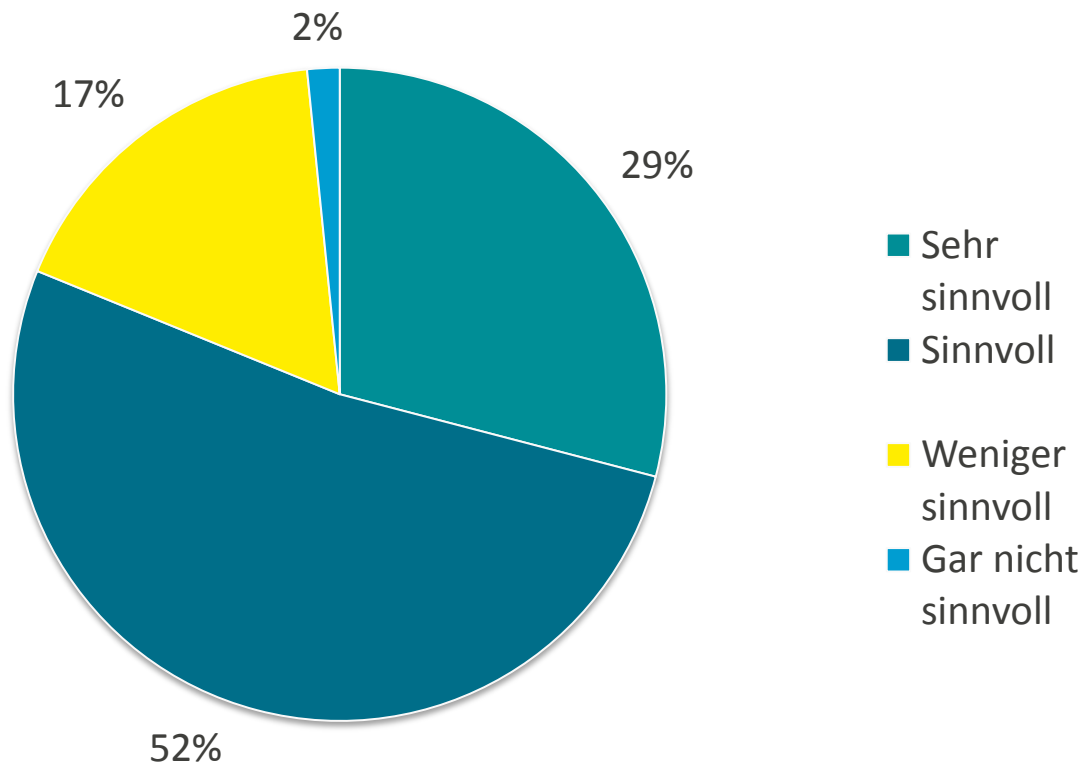


Website: Zufriedenheit II

Mittelwertvergleich 2009-2010



Angebot englischer Sites sinnvoll



n = 813

Software-Schulungen

